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2-1-1 Infoline

Free 24-hour information, referral, crisis intervention services, problem solving, and more helpful services and programs. Calls are free and confidential. TDD (Telecommunications Devices for the Deaf) and multi-lingual staff are also available. Website: 211infoline.org. **Toll-free Infoline:** 2-1-1. A database of statewide health and human services is available on-line. **Address:** 1344 Silas Deane Highway, Rocky Hill, CT 06067. **Office Telephone:** (860) 571-7500. **Website:** 211infoline.org.

Basic Needs

Food

Food may be obtained from Food Pantries for use in a household setting or at Soup Kitchens where food is prepared and eaten on the premises. To obtain the most current information on local emergency food assistance, call Infoline at **2-1-1**.

Connecticut Association for Human Services (CAHS)

CAHS provides food stamp outreach in western, southern, and central Connecticut, including Hartford and updates a statewide guide on *How to Get Food in Connecticut*. **Address:** 110 Bartholomew Avenue, Suite 4030, Hartford, CT 06106-2201. **Telephone:** (860) 951-2212 x 236. **E-mail:** info@cahs.org. **Website:** cahs.org.

End Hunger CT!

End Hunger CT! provides food stamp outreach in Hartford, New London, Tolland, and Windham counties. **Address:** 102 Hungerford Street, Hartford, CT 06106. **Telephone:** (860) 560-2100. **Website:** endhungerct.org.

Food Stamps

For information about the Federal Food Stamp Program call DSS **Toll-free Telephone:** 1-800-842-1508, End Hunger CT! **Telephone:** (860) 560-2100 or Connecticut Association for Human Services **Telephone:** (860) 951-2212 x 236. **See list of local DSS offices under Multiservice Agencies in this book.**

School Lunch, Breakfast and After-School Snacks

Food stamp recipients are automatically qualified for free school meals. Others may pay a reduced fee. **Contact:** Nutrition Programs. **Telephone:** (860) 807-2070. End Hunger CT! **Telephone:** (860) 560-2100 or Connecticut Association for Human Services **Telephone:** (860) 951-2212 x 236.

Summer Breakfast and Lunch for Children

Children under the age of 19 are eligible for free meals during the summer months through participating towns and organizations. There are no forms or income tests. **Contact:**

Child Nutrition Programs **Telephone:** (860) 807-2070; **Infoline:** 2-1-1; End Hunger CT! **Telephone:** (860) 560-2100; or Connecticut Association for Human Services **Telephone:** (860) 951-2212 x 236.

Child and Adult Care Food Program

This program is to ensure nutritious meals for children up to age 12, the elderly, and people with disabilities who participate in a nonprofit, licensed, or approved day care program. Children up to the age of 18 in emergency homeless shelters may also participate. **Contact:** Child Nutrition Programs. **Address:** 25 Industrial Park Road, Middletown, CT 06457-1543. **Telephone:** (860) 807-2074. **Website:** ct.gov/sde.

Expanded Food and Nutrition Education Program (EFNEP)

Teaches food shopping skills, nutritious meal planning and preparation, and safe food storage and handling. **Website:** canr.uconn.edu/nusci/outrch.

North Haven	(203) 407-3169
New London	(860) 887-1608
West Hartford	(860) 570-9061
Brooklyn	(860) 774-9600

Serve New England Food Cooperative (SERVE)

A nonprofit food cooperative that offers monthly distributions of meats, produce and other grocery items at 30 – 50% discounts. To qualify, participants are required to complete two hours of volunteer service a month in their own communities. **Toll-free Telephone:** 1-888-742-7363. **Address:** 145 Bodwell Street, Avon, MA 02322. **Website:** servenewengland.org.

Nutrition for Women, Infants, and Children (WIC)

WIC is a food and nutrition education program for pregnant, postpartum and breastfeeding women and children up to the age of five. **Contact:** State WIC office. **Toll-free Telephone:** 1-800-741-2142. **Telephone:** (860) 509-8084.

Congregate Meals and Home Meal Delivery

The **Senior Nutrition Program** is for homebound elders unable to travel to local meal sites. No fee is charged. There are also private *Meals on Wheels* programs that do charge a fee. **Infoline:** 2-1-1.

The **Congregate Meals Program** provides at least one hot meal a day, five days a week, regardless of income. No fee is charged. **Contact:** Area Agency on Aging **Toll-free Telephone:** 1-800-994-9422. **Also see Community Action Agencies in this book.**

Elderly Nutrition Projects

Bridgeport	(203) 576-7955
· congregated meals	(203) 367-0605
· home-delivered meals	(203) 368-4291 x339
Bozrah	(860) 886-1720
	1-800-560-5015
Clinton	(860) 388-5796
	(860) 388-1611
Danbury	(203) 743-5418
Danielson	1-800-953-1365
Derby	(203) 736-5420
Enfield	(860) 249-4862
	1-800-862-1551
Hartford	(860) 560-5600
Middletown	(860) 347-4465
New London	1-800-953-1365
Norwich	(860) 885-2745
Old Saybrook	(860) 388-5796
Stamford	(203) 324-6175
Torrington	(860) 482-4151
Waterbury	(203) 757-7738

Grocery Delivery Service

Grocery Delivery Service is for homebound elderly residing primarily in Hartford, West Hartford, Wethersfield, Bloomfield, and New Britain. No delivery fee. \$25 minimum order. **Contact:** Hartford Food System. **Address:** 191 Franklin Avenue, Hartford, CT 06114. **Telephone:** (860) 296-9325. **Website:** hartfordfood.org.

Housing

Housing Education Resource Center (HERC)

HERC provides housing information and resources to tenants, landlords, homeowners, agencies, and others. **Address:** 901 Wethersfield Avenue, Hartford, CT 06114. **Telephone:** (860) 296-4242. **Housing Counseling Line** (Tuesday and Friday, 9 a.m. – 5 p.m.) (860) 296-4372.

Connecticut Department of Social Services (DSS)

Eviction Prevention Program, Section 8 Housing, Choice Voucher Program, Security Deposit Assistance, State Rental Assistance Program (RAP), Transitional Rental Assistance Program (T-RAP). **DSS Rental Programs Telephone:** (860) 424-5578

Home Sharing Programs

Home Sharing is an arrangement between two parties in which one shares his or her home with another in exchange for a financial contribution to household expenses, services, companionship, or some combination.

Agency on Aging of South Central Connecticut, New Haven, **Telephone:** (203) 785-8533

Senior Resources Agency on Aging, Norwich, **Toll-free Telephone:** 1-800-690-6998 or **Telephone:** (860) 886-4736

Newington Senior & Disabled Center, Newington, **Telephone:** (860) 665-8778

Tax Relief for Renters

A person renting may be eligible for a partial refund of rent/utility (excluding telephone) bills if renter or spouse is age 65 or over; or is the widow/widower, age 50 or over, of a previously approved applicant; or if the renter is totally disabled or disability plan which contains requirements comparable to those of the Social Security Administration. **Applications must be filed annually with the local assessor/town agent** between May 15 and September 15.

U.S. Department of Housing and Urban Development (HUD)

HUD provides Rental Assistance through Housing Choice Vouchers; Low-Income Public Housing; and Elderly and Disabled Housing. Information is available from: the public housing authority or housing department in each town or city; the Department of Economic and Community Development (DECD), (860) 270-8000; the Department of Social Services (DSS), (860) 424-5031; the Connecticut Housing Finance Authority (CHFA), (860) 721-9501; or HUD. **Address:** One Corporate Center, 20 Church Street, 19th Floor, Hartford, CT 06103. **Telephone:** (860) 240-4800. **TTY:** (860) 240-4665. **Website:** hud.gov.

Energy and Fuel Assistance

There are a variety of programs available. 2-1-1 Infoline is the best resource. **See also Multiple Service Agencies and Community Action Agencies in this book.**

Income Assistance

State Supplement for the Aged, Blind or Disabled (State Supplement)

Applicants must be age 65 and older, or at least 18 years old if disabled or blind. People receiving State Supplement also receive Medicaid to cover medical expenses. Many recipients will also be eligible for food stamps and energy assistance. **Toll-free Telephone:** 1-800-842-1508.

Temporary Family Assistance (TFA)

This cash assistance program helps people who have the responsibility of caring for children under the age of 19. Many families eligible for TFA are also eligible for food stamps, medical assistance, and energy assistance. The typical benefit for a family of three is \$543 per month. **Toll-free Telephone:** 1-800-842-1508.

State-Administered General Assistance (SAGA)

SAGA provides cash and medical assistance to eligible individuals and families who do not have enough money to meet their basic needs and are unable to work. Call a DSS office to request an application. **Toll-free Telephone:** 1-800-842-1508.

Unemployment Insurance Benefits

Claimants must be involuntarily unemployed, but able to work, available for full-time employment, actively seeking a job and willing to accept suitable work. Partial benefits may be paid to a worker with less than full-time employment.

Applying for benefits is done by telephone or by Internet. Visit **Website:** ct.gov/dol and select "File Your New Claim, Weekly Claim, or Claim Inquiry."

Bridgeport	(203) 579-6291
Danbury	(203) 797-4150
Danielson, Willimantic	(860) 423-2521

Greater Hartford, including Bristol, Enfield, Manchester, New Britain	(860) 566-5790
Meriden, Middletown	(860) 344-2993
New Haven, Hamden,	(203) 230-4939
Ansonia, New London, Norwich	(860) 443-2041
Stamford, Greenwich,	(203) 348-2696
Norwalk, Torrington	(860) 482-5581
Waterbury	(203) 596-4140
Kent, North Thompson, Salisbury, Sharon, Stafford Springs, Westport and Wilton	1-800-354-3305

Callers living out of state call **Toll-free Telephone:** 1-800-942-6653. Deaf or hearing-impaired callers (TDD/TTY users) **Toll-free Telephone:** 1-800-842-9710. Individuals who have difficulty using a phone can visit the nearest *CT Works*. Also see *CT Works* in this book.

Social Security Old Age, Survivors and Disability Insurance (OASDI)

People who are at least 62 and retired, the disabled at any age, or qualified dependents or survivors of the insured, are eligible. **Address:** Social Security Administration, 960 Main St. 2nd Floor, Hartford, CT 06103. **National Toll-free Telephone:** 1-800-772-1213. **Telephone:** (860) 493-1857. **Website:** ssa.gov.

Ansonia	307 Main Street	(203) 735-6201
Bridgeport	3885 Main Street	(203) 365-8452
Bristol	225 North Main Street, # 400	(860) 584-2716
Danbury	131 West Street	(203) 748-3569
E. Hartford	580 Burnside Avenue	(860) 290-5420
Hartford	960 Main St 2 nd Floor	(860) 493-1857
Meriden	One West Main Street	(203) 238-0346
Middletown	425 Main Street	(860) 347-8562
New Britain	100 Arch Street	(860) 229-4844
New Haven	150 Court Street, # 325 A	(203) 773-5201
New London	2 Shaw's Cove, Room 203	(860) 443-8455
Norwich	Thames Plaza, 101 Water Street	(860) 886-7118 (860) 886-7118
Norwalk	24 Belden Avenue	(203) 849-1911
Stamford	2 Landmark Square, # 105	(203) 359-0030
Torrington	147 Litchfield Street	(860) 489-1633
Waterbury	95 Scovill Street	(203) 756-7476
Willimantic	1320 Main Street	(860) 423-6386

Supplemental Security Income (SSI)

SSI is a program for the aged, blind, and disabled. Unlike Social Security, SSI has limits on the amount of money and resources a recipient can have. Recipients may receive both Social Security and SSI, if eligible for both. **See Social Security in this book.**

Crisis and Emergency

2-1-1 Infoline

Free 24-hour information, referral, crisis intervention services, problem solving, and other helpful services and programs. Calls are free and confidential. TDD (Telecommunications Devices for the Deaf) and multi-lingual staff are also available. **Website:** infoline.org. **Toll-free Infoline:** 2-1-1.

Suicide Prevention and Intervention

Infoline's 24-hour suicide prevention and intervention service links individuals in crisis with appropriate community resources. **2-1-1 Infoline** holds certification from the American Association of Suicidology. **Telephone Hotline:** 2-1-1.

Runaway and Troubled Youth and Their Families

For information 24 hours-a-day about locally available shelters or host homes for youth who cannot remain at home, call Infoline at **2-1-1**, or the Child Abuse and Neglect **Toll-free Hotline:** 1-800-842-2288. National Runaway Switchboard **Toll-free Hotline:** 1-800-621-4000. **Also see Children; Youth and Families; Youth Service Bureaus; Family Service Agencies; and Department of Children and Families in this book.**

Health Emergencies

Local hospitals, listed under *Hospitals* in the Yellow Pages of the telephone directory, and Community Health Centers should be called or visited in the event of a health emergency. Those who do not have coverage and cannot afford to pay for care should inquire about eligibility for free services under the *Hill Burton Act*. If the medical event is life threatening, contact **911**. **Also see Health Care Services in this book.**

Connecticut Department of Mental Health and Addiction Services (DMHAS)

For individuals experiencing a psychiatric crisis, help is available at crisis intervention centers across the state.

Ansonia	Valley Mental Health Ctr* 435 East Main Street	(203) 736-2601
Branford	Clinical/Outpatient Harbor Hlth* 14 Sycamore Way	(203) 483-2630
Bridgeport	Greater Bridgeport Comm. Mental Hlth *	(203) 551-7507

	1635 Central Avenue Bridgeport Access	(203) 551-7512
Columbia	United Services 233 Rte 6	(860) 228-4480
Danbury	Danbury Hospital 152 West Street	1-888-447-3339
Dayville	United Services* 1007 North Main Street	(860) 774-2020
E. Hartford	Emergency Services 281 Main Street	(860) 895-3100
Enfield	N Central Counseling Svcs 47 Palomba Drive	(860) 683-8068 1-877-884-3571
Hartford	Capitol Region Mental Hlth Ctr* 500 Vine Street	(860) 297-0999
Manchester	Genesis Center* 587 East Middle Turnpike	1-877-884-3571 (860) 683-8068
Meriden	Mid-State Medical Center 883 Paddock Avenue Spanish Line	1-800-567-0902 (203) 630-5280 (203) 630-5220
Middletown	River Valley Services Leak Hall, Silver Street	(860) 344-2100 (860) 262-5200
Milford	Bridges Community Support System* 949 Bridgeport Avenue	(203) 878-6365
New Haven	CT Mental Health Ctr 1 Long Wharf Drive	(203) 974-7735 (203) 974-5800
Norwich	SE Mental Health Authority* 401 W. Thames St.,# 301	(860) 886-9302
Plainville	Wheeler Clinic 91 North West Drive	(860) 747-8719
Stamford	F.S. DuBois Center* 1515 Summer Street	(203) 358-8500
Torrington	NW Mental Health Authority 249 Winsted Road, 3 rd Flr	1-888-447-3339
Waterbury	Waterbury Hospital 1068 West Main	(203) 573-6500
Willimantic	United Services 1007 North Main Street	(860) 456-2261
Wauregan	United Services 303 Putnam Road	(860) 564-6100
Windsor	Crisis Stabilization Svcs* 995 Day Hill Road	1-877-884-3571 (860) 683-8068

Emergency Shelter Services

For general information call **Telephone (860) 424-5875**.

Bridgeport	Alpha Home* 387 Clinton Avenue Bridgeport Rescue Mission 1088 Fairfield Avenue Prospect House* 392 Prospect Street	(203) 366-2809 (203) 333-4087 (203) 576-9041
	YMCA Families in Transition 387 Clinton Avenue 309 Brooks Street	(203) 366-2809

Bristol	St. Vincent DePaul Homeless Shelter 19 Jacobs Street	(860) 589-0702		Emergency Shelter Mgmt Svcs(203) 777-2522 645 Grand Avenue
Danbury	Harmony House Shelter 5 Harmony Street	(203) 792-8609		Life Haven* (203) 776-6208 447 Ferry Street
	City of Danbury Shelter 41 New Street	(203) 796-1661	New London	Women in Crisis* (203) 624-5798 559 Howard Avenue
Danielson	Access Emergency Shelter 51 Reynolds Street	(860) 774-4977		Covenant Shelter (860) 443-0537 42 Jay Street
Derby	Spooner House 119 Caroline Street	(203) 734-1638		Sound Community Services (860) 442-4289 38 Green St.
East Hartford	East Hartford Shelter* 385 Main Street	(860) 568-0323	Norwalk	Norwalk Emergency Shelter* (203) 866-1057 4 Merrit Street
Fairfield	Operation Hope 50 Nichols Street	(203) 254-2935	Norwich	TVCCA Homeless Shelter* (860) 889-1365 401 W. Thames Street - # 201
Hartford	Immaculate Conception 560 Park Street	(860) 724-4823	Stamford	Shelter for the Homeless* (203) 348-2792 597 South Pacific Street
	My Sister's Place 102 Capen Street	(860) 522-0416		St. Luke's Life Works (203) 388-0152 Family Shelter
	Open Hearth* 437 Sheldon Street	(860) 525-3447	Torrington	141 Franklin Street FISH Shelter (860) 482-7300 332 South Main Street
	Salvation Army/ Marshall House	(860) 543-8423	Vernon	Tri-Town Emergency Shelter (860) 875-9702 93 East Main Street
	225 South Marshall Street South Park Inn	(860) 724-0071	Wallingford	Emergency Shelter (203) 294-0102 123 Quinipiac Street
	75 Main Street St. Elizabeth House*	(860) 560-4100	Waterbury	(closed in spring and summer) St. Vincent DePaul Shelter (203) 573-9018 114 Benedict Street
	Stewart McKinney Shelter* 34 Huyshope Avenue	(860) 722-6922		Salvation Army (203) 756-1718 Family Emergency Shelter
Manchester	Samaritan Shelter* 466 Main Street	(860) 647-8003	Westport	74 Central Avenue Gillespie Center (203) 226-1191 45 Jessup Road
Meriden	Shelter Now 43 Saint Casimir Drive	(203) 237-4020		Bacharach Community Ctr (203) 222-9260 3 Wassell Lane
Middletown	American Red Cross 117 Daddario Road	(860) 347-8686	Willimantic	Holy Family House and Shelter (860) 423-7719 88 Jackson Street
	The Eddy Shelter* 1 LaBella Circle	(860) 343-5520	Winsted	YMCA Winsted/Winchester (860) 379-0708 Emergency Shelter
Milford	Beth El Shelter 90 New Haven Avenue	(203) 876-0747		480 Main Street
Mystic/Groton	Mystic Area Shelter 119 High Street	(860) 441-6760		
New Britain	Friendship Center 241-249 Arch Street	(860) 225-0211		
	Salvation Army Men's Emergency Shelter	(860) 225-6662		
New Haven	Care Ways Shelter 223-225 Portsea Street	(203) 492-4873		
	Christian Community Action Hillside Family Shelter and New Haven Family Shelter*	(203) 777-7173		
	168 Davenport Avenue 124 Sylvan Avenue			
	Columbus House* 586 Ella Grasso Blvd.	(203) 773-9673		

New Haven Home Recovery (NHHR)

NHHR provides emergency shelter and supportive housing for women and children confronting homelessness, HIV/AIDS, and/or behavioral health issues. **Address:** 153 East Street, Suite 300, New Haven, CT 06511. **Telephone:** (203) 492-4866. **Website:** nhhr.org.

Emergency Mobile Psychiatric Services

This service is for children from birth through age 17 and/or their family. It is available 24 hours a day and requires no out-of-pocket costs.

East	United Community Services United Services	(860) 892-7042 (860) 774-2020 (860) 228-4480
North Central	CGC Community Mental Health Affiliates Counseling and Support Connections Institute of Living/ Hartford Hospital Wheeler Clinic	(860) 643-2101 1-888-343-9994 (860) 223-2778 (860) 253-5020 (860) 545-7456 (860) 747-8719
Northwest	Charlotte Hungerford Hospital CGC of Family & Children's Aid CGC of Greater Waterbury	(860) 496-6650 (203) 748-0267 (203) 756-7287
Northwest	Center for Families	1-800-704-1104
South Central	Clifford W. Beers Guidance Clinic Middlesex Hospital Rushford Behavioral Health Services	1-888-979-6884 1-800-567-0902 1-800-567-0902 (203) 238-8382
Southwest	CGC of Greater Bridgeport CGC of Southern CT	(203) 367-5361 (203) 324-6127
Mid-Fairfield	CGC	(203) 847-3891

enting classes, child care, aid to unwed mothers, foster care and adoption. Regional offices are listed below:

Bridgeport	100 Fairfield Avenue	(203) 384-5300
Danbury	131 West Street	(203) 207-5100
Hartford	250 Hamilton Street	(860) 418-8000
Manchester	364 West Middle Tpke.	(860) 533-3600
Meriden	Undercliff Road, Whitehall	(203) 238-6185
Middletown	121 Main Street Extension	(860) 638-2100
New Britain	1 Grove Street	(860) 832-5200
New Haven	One Long Wharf	(203) 786-0500
Norwalk	25 Van Zant Street - 15A	(203) 899-1400
Norwich	2 Courthouse Square	(860) 886-2641
Stamford	401 Shippan Avenue	(203) 965-0127
Torrington	62 Commercial Blvd.	(860) 496-5700
Waterbury	395 West Main Street	(203) 759-7000
Willimantic	322 Main Street	(860) 450-2050

The **Child Abuse & Neglect Hotline Toll-free Telephone:** 1-800-842-2288.* **Toll-free TDD:** 1-800-624-5518.

Domestic Violence

Telephone: (860) 424-5241 or the Connecticut Coalition Against Domestic Violence (CCADV) **Telephone:** (860)-527-0550. For an emergency, call the statewide, 24-hour **Toll-free Hotline:** 1-888-774-2900.

Ansonia	The Umbrella Project *	(203) 736-9944
Bridgeport	Ctr for Women & Families Eastern Fairfield County *	(203) 384-9559
Danbury	Women's Center of Greater Danbury *	(203) 731-5206
Dayville	Domestic Violence Program/ United Services*	(860) 774-8648
Enfield	Network Against Domestic Abuse*	(860) 763-4542
Greenwich	Domestic Abuse Service – YWCA*	(203) 622-0003
Hartford	Interval House *	(860) 527-0550
Manchester	Interval House*	(860) 645-4033
Meriden	Chrysalis *	(203) 238-1501
Middletown	New Horizons *	(860) 347-3044
New Britain	Prudence Crandall Center for Women	(860) 225-6357
New Haven	Domestic Violence Services *	(203) 789-8104
New London	Women's Center of SE CT *	(860) 701-6000
Norwalk	Domestic Violence Crisis Ctr*	(203) 852-1980
Sharon	Women's Support Services	(860) 364-1900
Stamford	Domestic Violence Crisis Ctr *	(203) 357-8162
Torrington	Susan B. Anthony Project	(860) 482-7133
Waterbury	Women's Emergency Shelter*	(203) 575-0036
Willimantic	Domestic Violence Program United Services *	(860) 456-9476

Poison Control

24-hour emergency service **Toll-free Hotline:** 1-800-222-1222. **TDD:** (866) 218-5372. **Website:** poisoncontrol.uchc.edu.

The American Red Cross in Connecticut

Serves every community with a variety of programs and services including health and safety programs, disaster response, and blood services. **Toll-free Telephone:** 1-877-287-3327 or visit **website:** ctredcross.org.

Abuse and Neglect —

Children, Women, Elders

Connecticut Department of Children and Families (DCF)

DCF protects children and youth from abuse, neglect, abandonment and exploitation. Services include family assessment, treatment planning, counseling, intensive family preservation, temporary emergency shelter, homemakers, parent aides, par-

Sexual Assault Crisis Centers

Statewide, 24-hour, Toll-free Hotline: 1-888-999-5545.
Toll-free Spanish Response Service: 1-888-568-8332. For non-emergencies, call **Telephone:** (860) 282-9881 or check the list below for a program near you. **Website:** connsacs.org.

Bridgeport	Ctr for Women and Families Eastern Fairfield County *	(203) 334-6154
Danbury	Women's Ctr Greater Danbury *	(203) 731-5200
Hartford	Hartford Region YWCA *	(860) 525-1163
Meriden	Women and Families Ctr *	(203) 624-4576
Middletown	Women and Families Ctr Central Connecticut *	(860) 344-1474
Milford	Rape Crisis Center *	(203) 874-8712
New Britain	YWCA *	(860) 225-4681
Stamford	Sexual Assault Crisis Ctr *	(203) 348-9346
Torrington	Susan B. Anthony Project	(860) 489-3798
Waterbury	Safe Haven *	(203) 575-0036
Willimantic	Women's Center of NE CT *	(860) 456-3595

Protective Services for the Elderly (PSE)

PSE receives and investigates reports of neglect, self-neglect, abuse, abandonment and exploitation of persons 60 years old or older living in the community. **Contact a DSS regional office listed under Multiservice Agencies in this book, or Toll-free Telephone:** 1-888-385-4225. For urgent calls after 4:30 p.m. **Infoline:** 2-1-1.

Health Care

Facilities

Community Health Centers

Community Health Centers offer a variety of primary health care and other services for all at an affordable cost.

Ansonia	Community Hlth Connections 15 West Main Street	(203) 736-5000
Bridgeport	Optimus Health Care 982 East Main Street	(203) 396-3260
	Bridgeport Community Hlth Ctr 471 Barnum Avenue	(203) 333-6864
	Chase Wellness Center 1071 East Main Street	(203) 330-2783
	Hollow Community Health Ctr 82 George Street	(203) 576-3881
	Northend Clinic 1381 Reservoir Avenue	(203) 576-8371

	Park City Primary Care 64 Black Rock Avenue	(203) 579-5000
	Ralphola Taylor Health Center 790 Central Avenue	(203) 332-4567
	SW Community Hlth Ctr 361 Bird Street	(203) 330-6000
	510 Clinton Avenue 1046 Fairfield Avenue	(203) 366-4000 (203) 330-6054
	Marina Village 743 South Avenue	(203) 576-7745
Brooklyn	Generations Family Hlth Ctr 23 Wauregan Road	(860) 779-3080
Clinton	Community Health Center 114 East Main Street	(860) 664-0787
East Hartford	EH Community Hlth Care 94 Connecticut Boulevard	(860) 528-1359
Groton	Community Hlth Ctr 333 Long Hill Road	(860) 446-8858
Hartford	Community Health Services 500 Albany Avenue	(860) 249-9625
	Charter Oak Health Center 21 Grand Street	(860) 550-7500 (860) 550-7500
Killingly	Generations Family Hlth Ctr 231 Broad Street	(860) 774-7501
Meriden	Community Health Center 134 State Street	(203) 237-2229
Middletown	Community Health Center 635 Main Street	(860) 347-6971
New Britain	Community Health Center One Washington Square	(860) 224-3642
New Haven	Fair Haven Community Hlth Ctr 374 Grand Avenue	(203) 777-7411
	Hill Health Center 400-428 Columbus Avenue	(203) 773-1134
	Dixwell Health Center 226 Dixwell Avenue	(203) 787-9055
	Grant Street Partnership 62 Grant Street	(203) 785-9100
	Columbus House Shelter 200 Columbus Avenue	(203) 773-9673
	Women's Health Services 911 State Street	(203) 777-4781
New London	Community Health Center One Shaw's Cove	(860) 447-8304
Norwalk	Norwalk Community Hlth Ctr 121 Water Street	(203) 899-1770
Norwich	Generations Family Hlth Ctr 112 Lafayette Street	(860) 885-1308
	United Community & Family Svcs 47 East Town Street	(860) 892-7042
Old Saybrook	Community Hlth Ctr 263 Main Street	(860) 388-4433
Stamford	Community Health Center 137 Henry Street	(203) 327-5111
	Chester Addison Clinic 245 Selleck Avenue	(203) 359-6990

Stratford	Stratford Community Hlth Ctr 727 Honeyspot Road	(203) 375-7242	Fair Haven Middle	(203) 946-8603
Vernon	Vernon Area Community Hlth Ctr 43 West Main Street	(860) 875-6199	Jackie Robinson Middle	(203) 946-5611
Torrington	Community Health and Wellness 88 East Albert Street	(860) 489-0931	Sheridan Middle	(203) 946-6606
Waterbury	Stay Well Health Center 232 North Elm Street	(203) 756-8021	Troup Middle	(203) 946-7538
	80 Phoenix Avenue	(203) 574-8460	Clinton Avenue Elementary	(203) 946-6602
	1302 South Main Street	(203) 597-9044	Dwight Elementary	(203) 946-5439
West Haven	West Haven Health Center 285-287 Main Street	(203) 931-3750	Lincoln-Bassett Elementary	(203) 946-7581
Willimantic	Generations Family Hlth Ctr 1315 Main Street	(860) 450-7456	Vincent Mauro Elementary	(203) 946-7103
			Truman Elementary	(203) 946-6650
			New London	New London High
				(860) 701-3771
				Bennie Dover Jackson Middle
				(860) 701-3772
				Edgerton Elementary
				(860) 701-3777
				Nathan Hale Elementary
				(860) 701-3780
				Harbor Elementary
				(860) 701-3770
				Jennings Elementary
				(860) 701-3779
				Magnet Elementary
				(860) 437-7775
				Winthrop Elementary
				(860) 701-3778
				Friendship School
				(860) 434-4837
			Norwalk	Brian McMahon High
				(203) 854-0524
				Norwalk High
				(203) 838-0253
				Briggs High
				(203) 846-6385
			Norwich	Norwich Free Academy
				(860) 887-1955
				Kelly Middle
				(860) 823-4211
				Teachers Memorial Middle
				(860) 823-4212
			Stamford	Stamford High
				(203) 977-5511
				Westhill High
				(203) 977-4937
				Dolan Middle/Toquam Elem.
				(203) 977-4698
			Stratford	Wooster Middle
				(203) 381-6922
			Waterbury	Driggs Elementary
				(203) 596-9503
			Windham	Windham High
				(860) 465-2465
				Windham Middle
				(860) 465-2620

School-Based Health Centers (SBHC's)

SBHC's offer primary preventive health and mental health services for students in grades Pre-K through 12. **Contact:** School and Primary Health Unit. **Telephone:** (860) 509-8057 or contact the school-based clinic directly.

Ansonia	Ansonia High	(203) 736-6977	Stamford	Stamford High	(203) 977-5511
Branford	Walsh Intermediate Middle	(203) 315-3534		Westhill High	(203) 977-4937
	Branford High	(203) 315-6727		Dolan Middle/Toquam Elem.	(203) 977-4698
Bridgeport	Bassick High	(203) 576-7995	Stratford	Wooster Middle	(203) 381-6922
	Central High	(203) 332-5546	Waterbury	Driggs Elementary	(203) 596-9503
	Harding High	(203) 576-8213	Windham	Windham High	(860) 465-2465
	Blackham Elementary	(203) 576-7815		Windham Middle	(860) 465-2620
	Columbus Elementary	(203) 576-8461			
	Dunbar Elementary	(203) 332-4567			
	JFK Elementary	(203) 576-7535			
	Read Elementary	(203) 576-8087			
	Roosevelt Elementary	(203) 576-8090			
Danbury	Danbury High (+ ACES)	(203) 790-2886			
	Broadview Middle	(203) 731-8272			
East Hartford	E Hartford High (Trantolo)	(860) 622-5340			
	E Hartford Middle (S. Leone)	(860) 622-5670			
	Silver Lane Elementary	(860) 622-5514			
Groton	Fitch High	(860) 446-9543			
	Claude Chester Elementary	(860) 445-2133			
	Eastern Point Elementary	(860) 445-2191			
	West Side Middle	(860) 446-1775			
Hamden	Hamden High	(203) 248-6107			
Hartford	Hartford High	(860) 695-1357			
	Weaver High	(860) 695-1743			
	Quirk Middle	(860) 695-2309			
	M.D. Fox Elementary	(860) 695-3604	Bridgeport	Planned Parenthood	(203) 332-1388
	Maria Sanchez Elementary	(860) 695-4964	Danbury	Danbury Hospital	(203) 731-8668
Middletown	Woodrow Wilson Middle	(860) 343-0333	Hartford	Hartford Hospital	(860) 545-2193
	McDonough Elementary	(860) 344-9821	Hartford	Saint Francis Hospital	(860) 714-2759
New Britain	New Britain High	(860) 826-8845	Meriden	Mid-State Medical Center	(203) 694-8401
New Haven	Hillhouse High	(203) 946-8555	Middletown	Community Health Ctr	(860) 347-6971/3313
	Wilbur Cross High	(203) 946-8742	New Britain	New Britain General Hospital	(860) 224-5505
	Clemente Academy	(203) 946-8961	New Haven	Hospital of Saint Raphael	(203) 867-5436
			New Haven	Yale-New Haven Hospital	(203) 688-4562
			New London	Lawrence Memorial Hosp.	(860) 442-0711/2197

Sexually Transmitted Disease (STD) Clinics

Contact: STD Control. **Telephone:** (860) 509-7920, or the **STD Toll-free Hotline** 1-800-227-8922. **Website:** ct.gov/dph.

Connecticut Breast and Cervical Cancer Early Detection Program

Provides free screening and diagnostic services for uninsured and underinsured women ages 19-64. **Contact:** Connecticut Department of Public Health. **Address:** 410 Capitol Avenue, Hartford, CT 06106. **Telephone:** (860) 509-7382.

Norwalk	Norwalk Hospital	(203) 852-2887	Meriden	Meriden Health Department	(203) 630-4176
Norwich	William W. Backus Hospital	(860) 892-2746		Planned Parenthood	(203) 238-0542
Putnam	Day Kimball Hospital	(860) 963-5331	Middletown	AIDS Project	(860) 344-3482
Shelton	Planned Parenthood	(203) 922-1744		Community Health Center	(860) 347-6971
Torrington	Charlotte Hungerford Hospital	(860) 496-6513		Middletown Health Dept	(860) 344-3474
Vernon	Women's Center for Wellness	(860) 872-7833		Oasis Wellness Center	(860) 344-0551
Waterbury	St. Mary's Hospital	(203) 709-3812	New Britain	Human Resources Agency	(860) 826-4482
Willimantic	Windham Community Hospital	(860) 456-6896		New Britain Health Dept	(860) 224-2420
			New Haven	AIDS Interfaith Network	(203) 624-4350

AIDS Testing Sites

To be tested for HIV/AIDS contact the local health department, physician, or the American Red Cross **Toll-free Telephone:** 1-877-287-3327. **Infoline:** 2-1-1, or 1-800-203-1234.

Bridgeport	Community Health Center	(203) 333-6864		Columbus Avenue	(203) 776-9594
	Bridgeport Health Department	(203) 576-7679		Dixwell Avenue	(203) 787-9055
	Bridgeport Hospital	(203) 384-3355		Gay and Lesbian Comm. Ctr	(203) 946-6453
	Greater Bridgeport Adolescent Pregnancy Program	(203) 384-3629		New Haven Health Dept	(203) 946-7878
	Interfaith AIDS Ministry	(203) 748-4077		Planned Parenthood	(203) 387-3131
	Kinsella Treatment Center	(203) 335-2173		Yale/New Haven Hospital	(203) 688-3184
	Park City Primary Care	(203) 579-5350	New London	Hartford Dispensary of New London	(860) 886-0446
	Planned Parenthood	(203) 366-0664		Lawrence Memorial Hosp.	(860) 442-0711/2056
	Shelter for Homeless	(203) 348-2792		New London Health Dept	(860) 447-2437
	SW Community Health Center	(203) 576-8368		Planned Parenthood	(860) 443-5820
Bristol	Bristol-Burlington Health Dist.	(860) 584-7682	Norwalk	Connecticut Counseling Ctr	(203) 838-6508
Danbury	Danbury Health Department	(203) 796-1613		Norwalk Health Department	(203) 854-7979
	AIDS Project Greater Danbury	(203) 778-2437		Planned Parenthood	(203) 853-2605
Danielson	Planned Parenthood	(860) 774-0533	Norwich	Hartford Dispensary of Norwich	(860) 886-0446
East Hartford	Town of East Hartford	(860) 291-7295		Planned Parenthood	(860) 889-5211
Enfield	Planned Parenthood of Enfield	(860) 741-2197		William Backus Hospital	(860) 823-6343
Fairfield	Fairfield Health Department	(203) 256-3150	Old Saybrook	Planned Parenthood	(860) 388-4459
Greenwich	Greenwich Health Department	(203) 622-6460	Shelton	Planned Parenthood	(203) 924-7756
Hartford	Asylum Hill Outpatient Clinic	(860) 714-4212	Stamford	Stamford CARES	(203) 977-5096
	Burgdorf Health Center	(860) 714-4000		Stamford Health Dept	(203) 977-4387
	Central Connecticut AHEC	(860) 233-7561	Torrington	NW CT AIDS Project	(860) 482-1596
	Charter Oak Health Center	(860) 550-7500		Planned Parenthood	(860) 489-5500
	Community Health Services	(860) 249-9625	Vernon	Community Health Center	(860) 875-6199
	CT Children's Medical Ctr	1-888-322-0008	Waterbury	Planned Parenthood	(203) 753-2119
	CT Positive Action Coalition	(860) 247-1990		Waterbury Health Dept	(203) 574-6883
	Hartford Dispensary		W Hartford	Planned Parenthood	(860) 953-6201
	—Main Street	(860) 527-5100	Willimantic	Hartford Dispensary of Willimantic	(860) 886-0446
	—Weston Street	(860) 527-5100		Perceptions Program	(860) 450-7122
	Hartford Gay & Lesbian Health Collective	(860) 278-4163		Planned Parenthood	(860) 423-8426
	Hartford Health Department	(860) 543-8822	Windham	Regional Community Council	(860) 423-4447
	Hartford Hospital	(860) 545-5398			
	Hispanic Health Council	(860) 527-0856	Statewide	AIDS Legal Network	(860) 541-5000
	Latinos/as Contra SIDA	(860) 296-6400		AIDS Ministries of CT/ Salvation Army	(860) 543-8400
	Planned Parenthood	(860) 953-6201		Catholic Charities	(860) 522-8241
	Saint Francis Hospital	(860) 714-4532		CT AIDS Drug Assistance	1-800-233-2503
	The Living Center (CRT)	(860) 247-1088		CT AIDS Drug Insurance Program	1-800-842-1508
	Urban League	(860) 527-0147		Pediatric AIDS Project	(203) 389-9203
Manchester	Manchester Area Network	(860) 646-6260		True Colors	(860) 649-7386
	Planned Parenthood	(860) 643-1607			

Patient Supports

Connecticut Parkinson's Working Group (CPWG)

Telephone: (860) 572-9965 or **Telephone:** (203) 453-2655.
Address: 132 Highwoods Drive, Guilford, CT.

American Cancer Society, New England Division

Address: 538 Preston Avenue, Box 1004, Meriden, CT 06450-1004. **Toll-free Telephone:** 1-800-ACS-2345. **Website:** cancer.org.

Cancer Information Service (CIS) of New England

Address: 55 Church Street, Suite 400, New Haven, CT 06510. **Toll-free Telephone:** 1-800-4-CANCER (1-800-422-6237). **Telephone:** (203) 865-2655. **Website:** info.med.yale.edu/ycc.

Tuberculosis (TB) Control Program

Toll-free Telephone: 1-800-332-LUNG (5864); or the Connecticut's TB Control Program, DPH **Address:** 410 Capitol Avenue, MS 11TUB, P.O. Box 340308, Hartford, CT 06134-0308. **Telephone:** (860) 509-7722. **Website:** ct.gov/dph.

Home Health Agencies

Provide home care services to recovering, disabled or chronically ill people who need medical treatment and/or assistance with the activities of daily living. **Toll Free Hotline** 1-800-828-9769.

Homemaker Home Health Aides: Offer assistance with personal hygiene, dressing, feeding, and household chores.

Madison	Patient Care	(203) 245-3941
New Haven	A & J Personnel Newton Foster	(203) 562-4466
	Homemaker Home Health Aide Agency	(203) 773-5097
Norwalk	Homecare Plus	(203) 831-2900
Stratford	Partners in Care	(203) 378-8444
Trumbull	Arcadia Health Care	(203) 378-2478

Connecticut Department of Public Health (DPH)

Information available from DPH not listed in other sections of this book, include the following:

Communicable Diseases	(860) 509-7995
Diabetes Control Program	(860) 509-7900
Environmental Health Drinking Water Recreation (sewage/private wells/swimming pools)	(860) 509-7333
Toxic Hazards	(860) 509-7296
Radon Program	(860) 509-7740
Immunization	(860) 509-7367
Injury Prevention	(860) 509-7929
Nutrition and Physical Activity Program	(860) 509-7805
Tobacco Use Prevention Program	(860) 509-7803
	(860) 509-8251

AIDS

AIDS Projects

Address: AIDS Project Hartford, 110 Bartholomew Avenue, Hartford, CT 06106-2241. **Hotline:** (860) 247-AIDS (2437). **Toll-free HIV/AIDS Hotline:** 1-800-953-2371. **Telephone:** (860) 953-3334. **V/TDD:** (860) 951-4791. **Website:** aidsprojecthartford.org.

Danbury	AIDS Project of Danbury	(203) 778-AIDS (2437)
Hartford	AIDS Project Hartford	(860) 951-4833
Manchester	Area Network on AIDS	(860) 646-6260
Middletown	AIDS Project	(860) 344-3482
New Britain	AIDS Project	(860) 225-6789
New Haven	AIDS Project New Haven	(203) 624-0947
	AIDS Interfaith Network	(203) 624-4350
	Hispanos Unidos Contra El SIDA	(203) 781-0226
New London	Alliance for Living	(860) 447-0884
Norwalk	Mid-Fairfield AIDS Project	(203) 855-9535
Southport	Evergreen Network	(203) 254-0511
Stamford	Stamford CARES	(203) 977-5096
Torrington	Northwestern CT AIDS Project	(860) 482-1596
Windham	Windham AIDS Program	(860) 423-4534

AIDS Rehabilitation and Long-Term Care

Leeway is a skilled nursing facility for people with AIDS offering short-term, long-term, palliative, and chronic-care services. **Address:** 40 Albert Street, New Haven, CT 06511. **Telephone:** (203) 865-0068. **Website:** leeway.net.

St. Luke's LifeWorks / Bread & Roses

LifeWorks provides AIDS patients with housing, education, case management and advocacy in a supportive community. **Address:** 141 Franklin Street, Stamford, CT 06901. **Telephone:** (203) 388-0152 or (203) 388-0100. **Website:** stlukeslifeworks.org.

Financial Assistance

Office of Health Care Access (OHCA)

OHCA can provide guidance on how to get assistance with hospital bills. **Address:** 410 Capitol Avenue - MS #13HCA, PO Box 340308, Hartford, CT 06134-0308. **Toll-free Telephone:** 1-800-797-9688. **Telephone:** (860) 418-7001. **Website:** ct.gov/ohca.

Connecticut Health Insurance Assistance, Outreach, Information, Counseling and Eligibility Screening Program (CHOICES)

CHOICES provides information and referrals to elders, with health insurance needs. A benefits checkup and eligibility screenings for federal and state programs are also available. **Contact:** Area Agencies on Aging. **Toll-free Telephone:** 1-800-994-9422. or **DSS Telephone:** (860) 424-5862.

Connecticut Insurance Assistance Program for AIDS Patients (CIAPAP)

For income eligible persons with AIDS. **Toll-free Telephone:** 1-800-842-1508. **Toll-free TDD/ TTY:** 1-800-842-4526.

Medicare

Medicare is a health insurance program for people age 65 or older, people with permanent kidney failure, and certain disabled persons. Part A Hospital Coverage pays a share of the costs for hospital, nursing home, and home health care. Part B Medical Coverage pays for a share of the costs for physicians and other medical expenses and health services not covered under the hospital coverage.

Any local Social Security office can take applications, assist beneficiaries in filing claims and provide general information about the program. **Toll-free Infoline:** 1-800-772-1213 **TTY** 1-800-325-0778.

Medicare Assignment Program (ConnMAP)

ConnMAP is a program for lower-income elders who meet residency requirements and are enrollees of Medicare Medical Insurance (Part B). It is designed to assure enrollees that health care providers who agree to treat them will not charge more than Medicare-approved rates for services covered by Medicare Part B. **DSS Toll-free Telephone:** 1-800-443-9946. **Telephone:** (860) 424-4925.

Connecticut Pharmaceutical Assistance Contract to the Elderly and Disabled Program (ConnPACE)

Pays the cost of prescription drugs that exceed \$16.25 per prescription. Persons 65 years of age or over and those over the age of 18 and disabled under Social Security with income under \$20,800 (single) or under \$28,100 (married) are eligible. **DSS Toll-free Telephone:** 1-800-423-5026. **Telephone:** (860) 832-9265.

Health Care for Uninsured Kids and Youth (HUSKY)

HUSKY is Connecticut's health insurance program for children and families who are US citizens or legal immigrants. HUSKY healthcare is either free or low-cost, depending on family size and income. **Toll-free Telephone** 1-877-CTHUSKY (1-877-284-8759). Press option 1 for general information and an application. Press option 2 to apply by phone. **TDD/ TTY** 1-800-410-1681. **Website:** huskyhealth.com.

Medicaid (Title XIX)

Coverage for an array of health services and medical needs, including services not covered by Medicare. Medicaid encompasses both managed care for income-eligible children and their parents under HUSKY A as well as fee-for-service coverage for adults with disabilities and persons 65 and over. People who receive State Supplement for the Aged, Blind or Disabled automatically qualify for Medicaid. Applications are made through any **local DSS office listed under Multiservice Agencies in this book.**

Qualified Medicare Beneficiary (QMB), Specified Low-Income Medicare Beneficiary (SLMB), Additional Low-Income Medicare Beneficiary (ALMB) Programs

Provides health care coverage and financial assistance in paying Medicare costs for certain Medicare beneficiaries. QMB pays all Medicare premiums, deductibles and co-payments – up to approved rates – for eligible individuals. SLMB pays the Medicare Part B premium only. ALMB also pays the full amount of the Medicare Part B premium per month. These programs are available at no cost to Medicare beneficiaries. DSS **Toll-free Telephone:** 1-800-609-5627, or visit a **local DSS office listed under Multiservice Agencies in this book.**

State-Administered General Assistance Medical Program (SAGA Medical)

SAGA medical assistance may be available to persons who are unable to pay for necessary medical expenses such as doctor visits, prescriptions, and the cost of hospitalizations. If the applicant is hospitalized and cannot afford to pay, the hospital's billing department should be informed as soon as possible and requested to file an application for SAGA on behalf of the applicant. DSS **Toll-free Telephone:** 1-800-842-1508.

Children

Children with Special Health Care Needs Program (CSHCN)

CSHCN is a statewide program for children with chronic illness or disability. **Telephone:** (860) 509-8074.

Yale Ctr for Children w/Special Health Care Needs, New Haven

1-888-842-1937 or (203) 785-7176

Stamford Hospital, Stamford

1-866-239-3907 or (203) 276-5929

LEARN, Old Lyme

1-877-479-0694 or (860) 434-4890

Charter Oak Health Center, Hartford

1-866-790-0646 or (860) 550-7500

St. Mary's Children's Health Center, Waterbury

1-866-517-4288 or (203) 709-5716

Connecticut Childhood Lead Poisoning Prevention and Control Program

State Dept of Public Health, Bureau of Community Health.
Telephone: (860) 509-7745.

Hartford Regional Lead Treatment Center - St. Francis Hospital & Medical Center. **Address:** 114 Woodland Street, Hartford, CT, 06105. **Telephone:** (860) 714-4792. **Website:** saintfranciscare.com.

Yale-New Haven Regional Lead Treatment Center - Address: 333 Cedar Street, P.O. Box 208064, New Haven, CT 06520-8064. **Telephone:** (203) 764-9106. **Website:** ynhh.org/pediatrics.

Family Planning and Pregnancy

Birthright

Provides free pregnancy tests, friendship counseling, practical support, community resource information and referrals. **Toll-free National Hotline:** 1-800-550-4900.

Genetic Counseling

To identify genetic counseling and clinical services in your area, call **Infoline Toll-free:** 2-1-1.

Healthy Start

Provides medical coverage to pregnant women and to children up to age 19 who live in households with incomes at or below 185% of the federal poverty level. Call Infoline at **2-1-1** or, **Contact:** Department of Social Services (DSS). **Toll-free Telephone:** 1-800-842-1508.

Hopeline Pregnancy Resource Center

Offers free and confidential pregnancy tests. **Statewide Toll-free Telephone:** 1-800-203-HOPE (4673). **Website:** hopelineprc.org.

Pregnancy Services at Hospitals and Clinics

Bridgeport Hospital Ob-Gyn Clinic	(203) 384-3232
Bristol Hospital Women's Health Clinic	(860) 585-3295
Hartford Health Department	(860) 543-8833
Family Planning Women's Services	
Hartford Hospital Women's Ambulatory Health Services	(860) 545-2780

John Dempsey Hospital Ob-Gyn Module (860) 679-2792
 Farmington
 St. Francis Hospital Ob-Gyn Clinic Hartford (860) 714-2815
 New Britain General Hospital Family (860) 224-5515
 Planning Clinic
 Norwalk Hospital Ambulatory Clinic (203) 852-2240
 Rockville General Hospital Family (860) 872-5170
 Planning Clinic
 Stamford Hospital Clinic Information (203) 325-7878
 Yale-New Haven Hospital Women's (203) 777-4781
 Health Services

Planned Parenthood of Connecticut (PPC)

For a medical appointment call **Toll-free Telephone:** 1-800-230-PLAN (7526). **Website:** ppct.org.

Mental Health

Wheeler Clinic

A multi-service behavioral health agency providing outpatient and intensive mental health services, substance abuse, special education, crisis intervention and counseling, foster care, early childhood development, child abuse prevention programs, judicial support services for adolescents and adults, advocacy, and community education and prevention programs throughout Central Connecticut. Psychiatric crisis intervention, information and referral is delivered through **HELPLINE** (860) 747-3434 or (860) 524-1182; Wheeler Clinic **Address:** 91 Northwest Drive, Plainville, CT 06062. **Toll-free Telephone:** 1-888-793-3500. **Telephone:** (860) 793-3500. **Website:** wheelerclinic.org.

Mental Health Association of Connecticut

Offers advocacy, educational programs and direct services that promote mental health, prevent mental illness, and improve care and treatment of persons with mental illness. **Address:** 20-30 Beaver Road, Wethersfield, CT 06109. **Toll-free Telephone:** 1-800-842-1501. **Telephone:** (860) 529-1970, ext.10. **Website:** mhact.org.

National Alliance on Mental Illness (NAMI-CT)

NAMI-CT is a volunteer organization of families, friends, and individuals living with serious mental illness. **Address:** 30 Jordan Lane - Third Floor, Wethersfield, CT 06109. **Toll-free Telephone:** 1-800-215-3021. **Telephone:** (860) 882-0236. **Website:** namict.org.

Connecticut Department of Mental Health and Addiction Services (DMHAS)

DMHAS ensures quality services for people with a psychiatric disability or an addiction disorder, or both, through a coordinated array of services. **Contact:** Office of the Commissioner. **Toll-free Telephone:** 1-800-446-7348. **Contact:** Connecticut Clearinghouse. **Toll-free Telephone:** 1-800-232-4424. Individuals seeking referral for treatment services should call **Toll-free Infoline:** 2-1-1.

Disabilities

WARM Lines for the Disabled

WARM Lines are special telephone services staffed by people with psychiatric disabilities who offer phone support to their peers.

Ansonia	Birmingham Group	(203) 732-2004
Danbury	New Heights	(203) 797-2690
E Hartford	Inter-Community Mental Hlth Ctr	(860) 895-3013
Hartford	Capitol Region Mental Hlth Ctr	(860) 297-0920
Middletown	River Valley Services	1-800-316-9145
New Haven	CT Mental Hlth Center	1-800-258-1528
Stamford	Laurel House	(203) 363-7174
Torrington	NW Mental Hlth Authority	(860) 482-1783
Waterbury	Greater Waterbury Mental Health Authority	1-800-314-2680

American School for the Deaf (ASD)

Provides campus-based education, vocational services, comprehensive evaluation, and assessment services. **Address:** 139 North Main Street, West Hartford CT 06107. **Telephone:** (860) 570-2300. **TTY:** (860) 570-2222. **Website:** asd-1817.org.

ARC of Connecticut (ARC/CT)

Association for Retarded Citizens is committed to protecting the rights and increasing opportunities of people with mental retardation and related developmental disabilities. **Address:** 1030 New Britain Avenue, Suite 102, West Hartford, CT 06110. **Telephone:** (860) 953-8335. **Website:** arcct.com.

Branford	SARAH Seneca	(203) 315-3770
Canton	Farmington Valley ARC	(860) 693-6662
Columbia	Tri-County ARC	(860) 228-2070
Danbury	WeCAHR	(203) 792-3540
Danielson	ARC of Quinebaug Valley	(860) 774-2827
Deep River	LOVARC	(860) 526-3457

Enfield	ARC of Greater Enfield	(860) 763-5411
Guilford	SARAH	(203) 458-4040
	SARAH Tuxis	(203) 458-8532
Manchester	MARC	(860) 646-5718
Meriden	ARC of Meriden-Wallingford	(203) 237-9975
Middletown	Directions	(860) 347-5099
New Haven	ARC of Greater New Haven	(203) 288-7932
New Milford	Friends of New Milford	(860) 355-5343
Norwalk	STAR	(203) 846-9581
Old Saybrook	ARC of New London County	(860) 464-6302
Plainville	ARC of Plainville	(860) 747-4119
Plantsville	ARC of Southington	(860) 628-9220
Portland	MARC: Community Resources	(860) 342-0700
Torrington	LARC	(860) 482-9364
Waterbury	Waterbury ARC	(203) 575-0707
Winsted	Options Unlimited	(860) 738-1410

Board of Education Services for the Blind (BESB)

BESB is the lead state agency serving adults who are blind and children who are blind or visually impaired. **Address:** 184 Windsor Avenue, Windsor, CT 06095. **Toll-free Telephone:** 1-800-842- 4510. **Voice/TDD:** (860) 602-4221.

Brain Injury Association of Connecticut (BIAC)

Address: 333 East River Drive, Suite 106, East Hartford, CT 06108. **Telephone:** (860) 721-8111. **Toll-free Family Help Line:** 1-800-278-TBIA (278- 8242). **Website:** biact.org.

Commission on the Deaf and Hearing Impaired (CDHI)

Address: 67 Prospect Avenue, West Hartford, CT 06107. **Toll-free Telephone:** 1-800-708-6796. **Telephone:** (860) 231-8756. **Voice/TTY** (860) 231-8169 **TTY/TDD Interpreting services:** (860) 231-1690. **After-hours Emergency Interpreting Services:** (860) 231-7623 **TDD/Voice. Website:** ct.gov/cdhi (CDHI does not subscribe to Caller ID).

Connecticut Association for Children and Adults with Learning Disabilities (CACLD)

CACLD provides information and support to benefit children and adults with learning disabilities and attention deficit disorders. **Telephone:** (203) 838-5010. **Website:** caclld.org.

Connecticut Birth-to-Three System

Connecticut Birth-to-Three System offers early intervention services for infants and toddlers with disabilities and significant developmental delays. **Toll-free Child Development Infoline:** 1-800-505-7000.

Connecticut Bureau of Rehabilitation Services (BRS)

Helps individuals with physical and mental disabilities prepare for, obtain, and maintain employment. **Toll-free Telephone:** 1-800-537-2549.

Bridgeport	(203) 551-5500 [TTY]
Hartford	(860) 723-1430 [TTY]
New Haven	(203) 974-3013 [TTY]

Supports a statewide network of centers for independent living which, in turn, assist persons with disabilities to live more independently. **Toll-free Telephone:** 1-800-537-2549 or **Telephone:** (860) 424-4878.

Makes determinations, in cooperation with the Social Security Administration (SSA), or claims under the Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI) programs. **Toll-free Telephone:** 1-800-842-8320.

Address: 25 Sigourney Street, 11th Floor, Hartford, CT 06106. **Telephone:** (860) 424-4871.

Connecticut Community Providers Association (CCPA)

CCPA serves as a central information source for individuals with disabilities seeking rehabilitation and behavioral health services. CCPA provides referrals to local Child Guidance Clinics. **Address:** 35 Cold Springs Road, Suite 522, Rocky Hill, CT 06067. **Telephone:** (860) 257-7909. **TDD:** (860) 529-2480. **Website:** ccpa-inc.org.

Kuhn Employment Opportunities

Kuhn Employment Opportunities, Inc. supports individuals with developmental disabilities, mental illness and physical disabilities to obtain employment. **Address:** 1630 North Colony Road, P.O. Box 941, Meriden CT 06450-0941. **Telephone:** (203) 235-2583 or (860) 347-5843. **Satellite Office Address:** 100 Plaza Middlesex, Middletown, CT 06457. **Telephone:** (860) 347-8923. **Website:** kuhngroup.org.

Connecticut Department of Mental Retardation (DMR)

DMR services include residential placement, day programs, early intervention, family support, respite, and case management. **Address:** 460 Capitol Avenue, Hartford, CT 06106. **Telephone:** (860) 418-6000. **TDD:** (860) 496-3093.

Farmington	270 Farmington Avenue Suite 245	1-800-558-9527 (860) 679-7000 TDD: (860) 679-7001
Norwich	401 West Thames Street Unit 202	1-866-584-3376 (860) 859-5400 TDD: (860) 859-5493
Wallingford	104 South Turnpike Road	1-888-263-4445 (203) 294-5053 TDD: (203) 294-5049
Waterbury	250 Freight Street	1-866-274-3888 (203) 805-7400
Southbury	Route 172, P.O. Box 872	(203) 586-2602 TDD: (203) 586-2001
New Haven	One Long Wharf Drive	1-866-433-8192

Connecticut Department of Social Services (DSS)

Provides help for families to finance the extraordinary expense of children with physical disabilities through a **Family Support Grant Program**. **Adult Services** provides home care to eligible people with disabilities. Rehabilitation waivers, **Acquired Brain Injury (ABI) Waivers**, offer home and community-based services to individuals choosing to return to a community setting from an institution. Persons may also be diverted from entering an institutional setting with the assistance of waiver services. **Personal Care Assistance Medicaid Waivers**, serve the purpose of paying for personal care assistance services under Medicaid. Income and asset eligibility may apply. **Contact the DSS regional office listed under Multiservice Agencies in this book or Disability Services Toll-free Telephone: 1- 888-794-6337.**

Connecticut Radio Information System (CRIS)

CRIS provides radio broadcasts 24 hours a day. **Address:** 184 Windsor Avenue, Suite C, Windsor, CT 06095-4536. **Toll-free Telephone:** 1-800-708-0004. **Telephone:** (860) 527-8000. **Website:** cslib.org/cris or crisradio.org.

Connecticut State Library for the Blind and Physically Handicapped

Address: 198 West Street, Rocky Hill, CT 06067-3545. **Toll-free Telephone:** 1-800-842-4516. **Telephone:** (860) 566-2151. **Website:** cslib.org/lbph.htm.

Connecticut Workers' Compensation Commission, Workers' Rehabilitation Services

Vocational rehabilitation services including interest and aptitude testing; evaluation; job-seeking skills training; placement assistance; and on-the-job or formal training. **Address:** 21 Oak Street, 4th floor, Hartford, CT 06106. **Telephone:** (860) 493-1500. **Website:** ct.gov/wcc.

Bridgeport	350 Fairfield Avenue	(203) 382-5616
Hartford	999 Asylum Avenue	(860) 566-4154
Middletown	90 Court Street	(860) 344-7453
New Britain	233 Main Street	(860) 827-7180
New Haven	700 State Street	(203) 789-7512
Norwich	90 Sachus Street	(860) 823-3900
Stamford	111 High Ridge Road	(203) 325-3881
Waterbury	55 West Main Street	(203) 596-4207

Converse Communications

Provides support functions for people who are deaf, hearing impaired, or speech disabled. **Address:** 34 Jerome Avenue, Suite 305, Bloomfield, CT 06002. **Toll-free Telephone:** 1-800-743-1219. **Telephone:** (860) 242-4974. **Website:** conversecommunications.com.

Easter Seals Connecticut

Provides programs and services for people with disabilities and special needs. **Administrative Office Address:** 85 Jones Street, P.O. Box 100, Hebron, CT 06248. **Toll-free Telephone:** 1-800-874-7687, ext. 100. **Telephone:** (860) 228-9438 ext. 100. **TDD:** (860) 228-2091. **Website:** ct.easterseals.com.

Oak Hill

Provides services for people with disabilities. **Address:** 120 Holcomb Street, Hartford, CT 06112. **Telephone:** (860) 242-2274. **TTY:** (860) 286-3113. **Website:** ciboakhill.org.

Planned Lifetime Assistance Network (PLAN) of Connecticut

Assists families in planning for the future of a disabled family member and to provide continuity of services after the principal advocates/care-givers have died or are unable to continue. **Telephone:** (860) 523-4951. **Website:** planofct.org. Also see **Education and Job Training in this book.**

Substance Abuse

2-1-1 Infoline

Free 24-hour information and referral to drug and alcohol treatment and supportive recovery services **Infoline:** 2-1-1. **Website:** 211infoline.org.

Alcoholics Anonymous (AA)

Toll-free Telephone: 1-866-793-7712. **E-mail:** committee@ct-aa.org. **Website:** ct-aa.org.

The APT Foundation, Inc.

The APT Foundation provides treatment programs covering the full range of substance abuse treatment. **Address:** One Long Wharf Drive, Suite 321, New Haven, CT 06511. **Telephone:** (203) 781-4600. **Website:** aptfoundation.org.

Methadone Maintenance Clinics in New Haven with a full range of services for men, women, and people with HIV/AIDS.

Legion Clinic	495 Congress Avenue	(203) 781-4740
Park Hill	540 Ella Grasso Blvd	(203) 781-4710
Orchard Clinic	540 Ella Grasso Blvd	(203) 781-4695

Chemical Abuse Services Agency, Inc. (CASA)

CASA was established to offer treatment services to Latinos and people of African origin addicted to drugs and alcohol. **Address:** PO Box 2197, 690 Arctic Street, Bridgeport, CT 06608. **Telephone:** (203) 339-4112.

Casa Hostos		
	690 Arctic Street, Bridgeport	(203) 339-4112
Project Courage		
	592 Kossuth Street, Bridgeport	(203) 339-4777
MAAS (Multicultural Ambulatory Addiction Svcs)		
	426 East Street, New Haven	(203) 495-7710

Community Substance Abuse Centers (CSAC)

CSAC is a private outpatient program for those who abuse drugs and alcohol. **Address:** 55 Fishfry Street, Hartford, CT. **Telephone:** (860) 247-8300.

Connecticut Counseling Centers, Inc.

Corporate Office Address: 60 Beaver Brook Road, Danbury. **Telephone:** (203) 743-4698. **Website:** ctcounseling.org.

20 North Main Street	Norwalk	(203) 838-6508
4 Midland Road	Waterbury	(203) 755-8874
60 Beaver Brook Road	Danbury	(203) 743-7574

Connecticut Department of Mental Health and Addiction Services (DMHAS)

DMHAS is the state's lead agency for the prevention and treatment of alcohol and other substance abuse. DMHAS operates three inpatient state treatment facilities (Blue Hills Hospital, Connecticut Valley Hospital and Greater Bridgeport Community Mental Health Center). **Toll-free Telephone:** 1-800-446-7348. **Website:** ct.gov/dmhas.

Morris Foundation, Inc.

Services include: residential facilities, women and children's programs, adolescent treatment, school-based prevention, employee assistance programs, case management, outpatient and support services; evaluation; referral. **Address:** 402 East Main Street, Waterbury, CT 06702. **Toll-free Telephone:** 1-800-721-1230. **Telephone:** (203) 755-1143. **Website:** morris4change.org.

Narcotics Anonymous

A self-help organization for recovering addicts. **Contact:** Conn. R.S.C. Schedule Committee. **Address:** P.O. Box 310545, Newington CT 06121-0545. **Toll-free Hotline:** 1-800-627-3543 **Chapter Address:** P.O. Box 1817, Meriden CT 06450. **Telephone:** (203) 269-3133. **Website:** ctna.org.

Salvation Army Adult Rehabilitation Center

A nine-month Christian residential rehabilitation program for men between the ages of 18 and 65 who are dealing with life issues such as drug and/or alcohol abuse. **Address:** 1313 Connecticut Avenue, Bridgeport, CT 06607. **Telephone:** (203) 367-8621.

Criminal Justice

Community Partners in Action (CPA)

CPA provides services to offenders, ex-offenders, juveniles, and persons who are at risk of incarceration. **Address:** Administrative Office - 110 Bartholomew Avenue, Suite 3010, Hartford, CT 06106. **Telephone:** (860) 566-2030. **Website:** cpa-ct.org.

Alternative Incarceration Centers:

Hartford	(860) 525-6691
Manchester.	(860) 649-8338
Beyond Fear (HIV/AIDS peer education)	(860) 293-3985
Coalition Employment Services	(860) 543-8930
Community Court	(860) 756-7035
CPA Arts Program	(860) 722-9450
Day Incarceration Center	(860) 244-3672
Family Reunification Program	(860) 543-8482
Hartford Area Mediation Program	(860) 280-1184
Juvenile Detention for Girls	(860) 244-0700
Reception and Assessment Program	(860) 241-6021
Resettlement Program	(860) 522-7400
Substance Abuse/Mental Health (for persons living with, or affected by, AIDS)	(860) 247-1990
Transitional Linkage to the Community	(860) 527-1866
Work Release Program	(860) 543-8929
Young Offender Program	(860) 280-1185

Community Solutions Inc. (CSI)

Adult Services - Alternative Incarceration Centers; Community Court; Community Service Restitution; Day Reporting; DWI Mandatory Sentence Placements; Mother-and-Infant Community Correction Centers; Alternative to Probation and Parole violation; Residential Work Release; and Substance Abuse Assessment and Treatment.

Youth Services - Assessment and Stabilization; Community Service; Education and Special Education School; Emergency Shelter; Family Services; Mentoring; Multi-System Juvenile Risk Reduction Therapy and Functional Family Therapy; Safe Homes; Substance Abuse Assessment and Treatment; Truancy Prevention; and Vocational Education.

Central Office Address: 4 Griffin Road North, Windsor, CT 06095. **Toll-free Telephone:** 1-800-425-3896. **Website:** csi-online.org.

Connecticut Department of Mental Health and Addiction Services (DMHAS)

DMHAS provides forensic mental health services, including psychiatric diagnosis and treatment, for individuals involved with the criminal courts in Connecticut. **Address:** 410 Capitol Avenue, P.O. Box 341431, Hartford, CT 06134. **Toll-free Telephone:** 1-800-446-7348. **Telephone:** (860) 418-7000. **TDD:** (860) 418-6707. **Website:** ct.gov/dmhas. **Also see HEALTH.**

Families In Crisis

Families In Crisis provides counseling and support services to offenders and their family members living in greater Hartford, Waterbury, New Haven and Bridgeport. **Address:** 30 Arbor Street, North Wing, Hartford, CT 06106. **Telephone:** Hartford, (860) 236-3593*; New Haven, (203) 498-7790*; Waterbury, (203) 573-8656.* **Website:** familiesincrisis.org.

Family ReEntry

Family ReEntry provides behavioral health, mentoring, case management, and psycho-educational services for clients on probation, in pre-trial, prison, or post-incarceration. **Address:** 9 Mott Avenue - Suite 104, Norwalk, CT 06850. **Telephone:** (203) 838-0496. **Website:** familyreentry.org.

Office of Victim Services (OVS)

OVS provides services to victims of violent crime by offering information, referral, court-based advocacy, notification programs to victims and their family members, and financial compensation for crime-related expenses to eligible claimants. **Toll-free Helpline:** 1-800-822-8428 or **Website:** ct.gov/crimevictim.

Children, Youth and Families

Adoption and Foster Care

Casey Family Services

Casey Family Services offers foster care and post-adoption programs. **Address:** 789 Reservoir Avenue, Bridgeport, CT 06606. **Toll-free Telephone:** 1-800-332-6991. **Telephone:** (203) 372-3722. **Website:** caseyfamilyservices.org.

Connecticut Department of Children and Families (DCF)

Information for prospective adopting parents and parents considering releasing a child for adoption. Support groups and subsidies are available for parents adopting children with special needs. **Toll-free Telephone:** 1-888-KID-HERO (543-4376).

Early Childhood Development

Child Care Infoline

Information on child care options and openings near their home or workplace and referrals to additional regional resource agencies. **Infoline Toll-free Telephone:** 2-1-1.

Connecticut Department of Social Services

Child Care Assistance Program: The *Care 4 Kids* program provides child care financial assistance to eligible Temporary Family Assistance (TFA) recipients and low to moderate income working families to help them pay for child care. **Toll-free Telephone:** 1-888-214-KIDS (5437).

Child Care Centers: DSS provides funding and technical assistance to over 110 child day care centers run by municipalities and nonprofit organizations supporting almost 4,500 children. **Toll-free Infoline:** 2-1-1.

Child Care Training: DSS provides education and information to child care personnel. **Toll-free Telephone:** 1-888-793-3500 extension 4405; and supports a professional career development system for child care personnel through **CT Charts-A-Course**, **Toll-free Telephone:** 1-800-832-7784.

School-Age Child Care: DSS provides funding and technical assistance to municipalities, Boards of Education and nonprofit child care providers to encourage the use of school facilities for school-age child care programs that support working parents. **Toll-free Telephone:** 1-800-282-6063.

Connecticut Department of Education (SDE)

Provides funding to support **Head Start, School Readiness, and Preschool Special Education** services. **Contact:** District Superintendent or the Bureau of Early Childhood/Career and Adult Education. **Address:** 25 Industrial Rd., Middletown, CT 06457. **Telephone:** (860) 807-2050. **Website:** ct.gov/sde.

Connecticut Department of Children and Families (DCF)

Early Childhood Programs for families and preschool children who are at risk of abuse, neglect and/or developmental delay.

Greater New London	CT College Child Development Program	(860) 439-2920
Greater Hartford	CREC PIP Program	(860) 524-4055
Greater Waterbury	Easter Seals PIP Program	(203) 754-5141
Greater Willimantic	EASTCONN PIP Program	(860) 456-4717

Child Development Infoline

The access point for several child health and development services. **Help Me Grow, Birth-to-Three, Preschool Special Education Services, and Children and Youth with Special Health Care Needs.** **Toll-free Telephone:** 1-800-505-7000.

Day Care Licensing

The Connecticut Department of Public Health (DPH) regulates, licenses and monitors family day care homes, group day care homes and child day care centers. **Toll-free Telephone:** 1-800-282-6063 or **Telephone:** (860) 509-8045.

Youth Development

Youth Service Bureaus (YSB)

YSBs provide or contract for direct services including youth and family counseling, emergency shelter, crisis intervention, youth employment, alternative education, wilderness experiences, and a variety of prevention programs. Contact your local town hall, or call the Connecticut Youth Services Association. **Address:** P.O. Box 551, Glastonbury, CT 06033. **Phone:** (860) 659-5586.

Connecticut Mentoring Partnership (CMP)

Toll-free Mentor Referral Line: 1-877-CTMENTOR; **Address:** 30 Arbor Street, Hartford, CT 06106. **Toll-free Telephone:** 1-800-422-5422. **Telephone:** (860) 523-8042, ext. 18. **Website:** preventionworksct.org.

Family Supports

Connecticut Department of Children and Families (DCF)

The Department provides services including family preservation; early childhood care; foster care; adoption; education; substance abuse; mental health; and juvenile justice. **Toll-free Hotline:** 1-800-842-2288.

Family Support Centers in Bridgeport, Danbury, Manchester, New Britain, New Haven, New London, Norwalk, Norwich, Rockville, Waterbury, and Willimantic serving at-risk children and children receiving protective services from DCF. **Toll-free Hotline:** 1-800-842-2288.

Parent Support Centers typically offer parenting classes, support groups, book and toy lending libraries, drop-in programs, newsletters, and special family events for parents and their children.

Canton	Canton Parents As Teachers	(860) 693-7765
Danielson	United Services * (Serves Willimantic)	(860) 774-2020
Manchester	Manchester Memorial Hospital (Serves Andover, Bolton, Coventry, East Hartford, East Windsor, Ellington, Glastonbury, Hebron, Marlborough, Stafford, and Vernon)	(860) 646-1222
Meriden	Catholic Family Services * (Serves Wallingford)	(203) 235-2507
Middletown	Community Health Center (Serves Cromwell and Portland)	(860) 347-6971
New Britain	Human Resources Agency*	(860) 225-8601
New London	Centro de la Comunidad *	(860) 442-4463
Norwich	Madonna Place	(860) 886-6600
Old Saybrook	Youth and Family Service (Serves Chester, Deep River, Essex, Lyme, and Old Lyme)	(860) 395-3190
Torrington	McCall Foundation (Serves Goshen, Morris, Warren, and Winchester)	(860) 496-2103
Waterbury	Waterbury Youth Services * (Serves Beacon Falls, Bethlehem, Cheshire, Middlebury, Naugatuck, Prospect, Southbury, Thomaston, Watertown, Wolcott, and Woodbury)	(203) 755-7196
Windsor	Town of Windsor, Milo W. Peck Child Development Center	(860) 285-1400

Connecticut Department of Social Services (DSS)

DSS provides social work services, individual and family counseling, assistance with parenting and home management, temporary foster placement of children during emergencies, emergency housing placement of families and individuals, assistance in location of permanent housing, and other family-related services to income-eligible clients. **Contact the Preventive Services Unit at the regional DSS office listed under Multiservice Agencies in this book.**

Child Support Enforcement

To apply for child support enforcement services, contact the Department of Social Services office nearest you – **see Multiservice Agencies, DSS Regional Offices**, in this book – or contact the Child Support Information and Problem Resolution Unit. **Toll-free Telephone:** 1-800-228-5437.

Coordinating Council for Children in Crisis (CCCC)

CCCC prevents child abuse, neglect and victimization across the life span through home visiting; parent education; family strengthening and advocacy activities; individual and group counseling; and safety planning for abused women. Services are free. **Address:** 131 Dwight Street, New Haven, CT 06511. **Telephone:** (203) 624-2600. **Website:** cccnh.org.

Danbury Regional Child Advocacy Center

The Center's programs include: parent mentoring; parent education and support; child protection teams; multi-disciplined investigation teams; and parent aide programs. **Address:** 268 Main Street, Danbury, CT 06810. **Telephone:** (203) 748-4542. **Website:** danbury.org/commission.

Family Leave Policies

State law: Anyone working for an employer who has 75 or more employees in Connecticut may take an unpaid leave of up to 16 weeks over a two-year period for birth, adoption, placement of a foster child, or the serious illness of a child, parent, spouse, parent-in-law, or the employee him/herself. An employee must have worked for the company at least one year and at least 1,000 hours in the year prior to the requested leave. At the end of the leave, the employee is entitled to return to the same job, if available, or an equivalent job with equivalent pay

and benefits. Contact the Connecticut Department of Labor
Address: 200 Folly Brook Boulevard, Wethersfield, CT 06109.
Telephone: (860) 263-6791. **Website:** ct.gov/dol.

Federal law: Anyone working for a company of more than 50 employees is entitled to up to 12 weeks of unpaid leave for birth, adoption, placement of a foster child, or to care for a seriously ill child, spouse, parent or the employee him/herself. The employer must continue to pay a share of health care coverage during this time. For more information, call the U.S. Department of Labor. **Telephone:** (860) 240-4160 (Hartford), or (203) 773-2249 (New Haven).

Private Family Service Agencies

The Family Service Agencies listed below are community-based resources for crisis and mental health counseling for troubled parents, couples, youth and the elderly. **Child Guidance Clinics (CGC)** provide diagnostic and crisis counseling services, behavioral management and psychiatric treatment to children – usually up to age 18 – and their parents. **Mental Health Centers** provide similar services to both children, youth and adults.

STATEWIDE	CT Association of Mental Hlth Clinics for Children	(860) 297-0583
Ansonia	Birmingham Group * Catholic Family Services	(203) 736-2601 (203) 735-7481
Bloomfield	Catholic Family Services	(860) 242-9577
Bridgeport	Catholic Family Services * Child Guidance Center * FSW*	(203) 372-4301 (203) 394-6529 (203) 368-4291
Bristol	Jewish Family Service Catholic Family Services * Family Services of Central CT	(203) 366-5438 (860) 589-8662 (860) 583-9225
Colchester	Wheeler Clinic United Community & Family Services	(860) 793-3500 (860) 537-7676
Danbury	Catholic Family Services * Child Guidance Center	(203) 743-4412 (203) 748-5689
Danielson	United Services *	(860) 774-2020
Darien	Family Centers, Inc. *	(203) 655-0547
Derby	Parent Child Resource Center	(203) 954-0543
Enfield	North Central Counseling	(860) 253-5020
Essex	Child & Family Agency Southeastern Connecticut Middlesex Hospital Mental Health/Shoreline Clinic	(860) 767-0147 (860) 344-6560
Fairfield	Gateway Counseling Service	(860) 767-2025
Greenwich	Child Guidance Center Child Guidance Center Southern Connecticut *	(203) 394-6529 (203) 324-6127
Fairfield	Family Centers, Inc.	(203) 869-4848
Guilford	Jewish Family Service Catholic Family Services *	(203) 622-1881 (203) 453-5746

Hamden	Family Counseling of Guilford * Guilford Youth and Family Services	(203) 453-2925 (203) 453-8070 (203) 453-8047
Hartford	Family Services of Central CT Behavioral Health Services Dr. Isaiah Clark Family and Youth Clinic * Catholic Family Services * IHF Child Guidance Clinic * Institute for the Hispanic Family *	(203) 288-4784 (203) 288-6253 (860) 527-4224 (860) 522-8241 (860) 527-1124 (860) 246-9322
Lakeville	Institute of Living * Institute of Living CGC Jewish Family Service	(860) 545-7000 (860) 545-7239 (860) 236-1927
Madison	South End Community Svcs * Village for Families & Children *	(860) 296-5068 (860) 236-4511
Manchester	Wheeler Clinic	1-888-793-3500
Meriden	Northwest Center for Family Services & Mental Health Family Counseling of Madison Jewish Family Service	(860) 435-2529 (203) 245-4498 (203) 389-5599
Middletown	Community CGC Catholic Family Services * CGC - Central Connecticut * Family Services of Central CT Community Health Ctr CGC *	(860) 643-2101 (203) 235-2507 (203) 235-5767 (203) 235-7923 (860) 347-6971
Milford	Outpatient Mental Health Clinic of Middlesex Hospital Catholic Family Services	(860) 358-8760 (203) 874-6270
Montville	Bridges United Community and Family Services *	(203) 878-6365 (860) 442-4319
New Britain	Catholic Family Services * CGC of CMHA * Family Services of Central CT	(860) 225-3561 1-800-547-1452 (860) 223-2778 (860) 223-9291
New Haven	Child & Adolescent Mobile Psychiatric Emergency Svcs * Catholic Family Services * Clifford Beers Guidance Clinic *	1-888-979-6884 (203) 787-2207 (203) 772-1270 (203) 974-5800
New London	CT Mental Health Center * Hill Health Ctr Child Guidance * Jewish Family Service Yale University Child Study Center *	(203) 503-3055 (203) 389-5599 (203) 785-2513
Newtown	Catholic Charities * Child and Family Agency *	(860) 443-5328 (860) 443-2896
Niantic	CGC of Southeastern CT * Jewish Family Service	(860) 437-4550 (860) 444-6333
N Branford	United Community & Family Services *	(860) 442-4319
Norwalk	Family Counseling Center Family Service Association * Family Services of Central CT Catholic Family Services Family and Children's Agency *	(203) 426-8103 (860) 442-4319 (203) 488-5579 (203) 750-9711 (203) 855-8765

	Mid-Fairfield CGC *	(203) 847-3891
Norwich	Catholic Charities	(860) 750-9711
Old Saybrook	Youth and Family Services	(860) 395-3190
	United Community & Family Services	(860) 395-0437
Orange	Orange Family Counseling	(203) 878-6365
Plainville	Wheeler Clinic	(860) 793-3500
Ridgefield	Catholic Family Services	(203) 431-8170
Shelton	Catholic Family Services *	(203) 416-4100
	Naugatuck Valley Parent Child Resource Center	(203) 954-0545
	Shelton Youth Service Bureau	(203) 924-7614
Stamford	Catholic Family Services	(203) 323-1105
	Child Guidance Ctr of S. CT *	(203) 324-6127
	Family Centers, Inc. *	(203) 324-3167
	Jewish Family Service	(203) 921-4161
Stratford	Child Guidance Center	(203) 378-1654
Terryville	Family Services of Central CT	(860) 589-6333
Torrington	Catholic Family Services	(860) 482-5558
	Child Guidance Clinic *	(860) 489-3391
	Northwest Center for Family Services & Mental Health	(860) 435-2529
	Uncasville Bishop Flanagan Ministry Center	(860) 848-2237
Vernon	Hockanum Valley Community Council	(860) 872-9825
Waterbury	Catholic Family Services *	(203) 755-1196
	CGC of Waterbury *	(203) 756-7287
	Family Service of Greater Waterbury *	(203) 756-8317
W. Hartford	The Bridge Family Center *	(860) 521-8035
	Jewish Family Service	(860) 236-1927
West Haven	West Haven Mental Health Clinic	(203) 974-5900
Westport	Jewish Family Service	(203) 454-4992
Willimantic	Catholic Charities	(860) 423-7065
	United Services *	(860) 456-2261
Wilton	Catholic Family Services	(203) 834-2076
	Family and Children's Agency	(203) 834-0758
Winsted	Northwest Center for Family Services & Mental Health	(860) 379-3337
Woodbridge	Family Counseling	(203) 387-6780

Supervised Visitation

AMPS, Inc. - Address: 7 Keynote Drive, Suite B, Vernon, CT 06066. Telephone: (860) 870-8788.

Children's Rights Council of Connecticut, Norwich Child Access Site - Address: 47 Town Street, Norwich CT 06360. Telephone: (860) 437-8010.

Kidsafe CT - Address: 19 Elm Street, Vernon CT 06066. Telephone: (860) 872-1918.* Website: kidsafect.org.

Southern Connecticut State University – Marriage and Family Therapy Clinic - Address: 501 Crescent Street, Davis Hall B-2, New Haven CT 06515. Telephone: (203) 392-6415.*

For other agencies, call Family Relations within the Family Division of the state Superior Court. **Check the local listing in the blue pages of your local telephone directory or call Infoline at 2-1-1.**

The Village for Families & Children

Services include: prevention, treatment and placement services to children and families in the Hartford area. **Main Address:** 1680 Albany Avenue, Hartford, CT 06105. **Telephone:** (860) 236-4511. **Website:** villageforchildren.org.

Elders

AARP

AARP helps people 50+ have independence, choice and control as they age. **Address:** AARP Connecticut, 21 Oak Street, Suite 104, Hartford, CT 06106-8003. **Toll-free Telephone:** 1-888-OUR-AARP (1-888-687-2277). **Connecticut State Website:** aarp.org/ct.

Alzheimer's Association

Address: 279 New Britain Road, Kensington, CT 06037. **Multi-lingual, Toll-free Helpline** 1-800-356-5502. **Telephone:** (860) 828-2828. **Website:** alzct.org.

Area Agencies on Aging

They provide planning and financial support to organizations serving older adults, as well as information and assistance on health insurance, community-based services, elder care, and training and education on aging issues. **Toll-free Telephone:** 1-800-994-9422.

Breakthrough to the Aging (BTA)

BTA helps homebound and isolated older and disabled persons – usually aged 60 and over – remain independent. **Contact:** Capitol Region Conference of Churches. **Address:** 60 Lorraine Street, Hartford, CT 06105. **Telephone:** (860) 236-1295, ext. 13. **Website:** conferenceofchurches.org.

Friendly Shopper

Newington Senior and Disabled Center (860) 665-8778
Bloomfield Social Services (860) 242-1895
Farmington Senior Center (860) 675-2490

Friendly Visitor

Catholic Charities
/Catholic Family Services, Hartford (860) 527-1124
Sacred Heart Church, Bloomfield (860) 236-4717
Plainville Senior Center (860) 747-5728
Rockville/Vernon HVCC (860) 872-9825
Tolland Human Services (860) 870-3730

Friendly Shopper & Friendly Visitor

South Windsor Adult & Senior Services (860) 648-6361
Wethersfield Social Services (860) 721-2977
Ellington Elderly Outreach Program (860) 870-3131
Manchester Elderly & Family Services (860) 647-3096
Glastonbury Senior Services (860) 652-7644
Suffield Emergency Aid Association (860) 668-1986
Windsor Health & Social Services (860) 285-1839

Connecticut Association of Adult Day Centers (CAADC)

Primary caregivers to the elderly receive respite from responsibility during the time their loved ones are at the center. **Address:** 1340 Worthington Ridge, Berlin CT 06037. **Telephone:** (860) 828-8653. **Website:** canpfa.org/Content/caadc.

Connecticut Community Care, Inc. (CCCI)

CCCI helps older individuals and others needing chronic care to remain at home, living as independently as possible in the most cost-effective manner. **Address:** 43 Enterprise Drive, Bristol, CT 06010-7472. **Hours:** 8:30 a.m. – 4:30 p.m. **Toll-free Telephone:** 1-866-845-2224. **Website:** ctcommunitycare.org. See **Department of Social Services in this section.**

Eastern	Norwich	(860) 885-2960
North Central	Wethersfield	(860) 257-1503
Northwest	Waterbury	(203) 596-4800
Corporate Headquarters	Bristol	(860) 589-6226

Connecticut Department of Social Services (DSS)

Statewide Respite Care Program: Provides respite services, information, and support for families caring for a person with Alzheimer's disease or related dementias. **Statewide Toll-free Telephone:** 1-800-994-9422. **Telephone:** (860) 424-5279.

Partnership for Long Term Care: Enables residents to pay for future long-term care without impoverishing themselves. **Toll-free Telephone:** 1-800-547-3443.

National Family Caregiver Support Program: Provides information, assistance, support groups, counseling, training, respite and supplemental services to families caring for someone aged 60 and over and grandparents 60 and over raising children. **Toll-free Telephone:** 1-800-994-9422. **Telephone:** (860) 424-5199.

Conservators: DSS Social Workers act as *Conservators of Estate* for persons 60 years of age and older, when no other Conservator can be found by the Probate Court. **Telephone:** (860) 424-5241.

Education: DSS, in partnership with Elderhostel Inc., provides financial assistance – hostelships – to low-income individuals who wish to attend Elderhostel programs but cannot afford the cost. **Toll-free Telephone:** 1-866-218-6631. **Telephone:** (860) 424-5293.

Employment: The Senior Community Service Employment Program (SCSEP), also called Title V, provides subsidized employment training and job search assistance for low-income adults, aged 55 and older. **Toll-free Telephone:** 1-866-218-6631. **Telephone:** (860) 424-5293.

Grandparents as Parents Support Network (GAPS): Promotes the creation of services and support groups for grandparents and relatives raising children. **Toll-free Telephone:** 1-866-218-6631. **Telephone:** (860) 424-5199.

Homecare Program: Enables older persons – 65 or older – at risk of institutionalization to receive the support they need to remain living at home. **Toll-free Telephone:** 1-800-445-5394. See also **Connecticut Community Care in this section.**

Connecticut Health Insurance Assistance, Outreach, Information, Counseling and Eligibility Screening Program (CHOICES)

CHOICES provides **Eldercare Locator Services**, which gives residents access to an extensive network of organizations serving older people throughout the United States. Callers should have the name, address and zip code of the older person seeking assistance and a brief description of the problem or type of help needed. **Contact:** Area Agencies on Aging. **Toll-free Telephone:** 1-800-994-9422. or **DSS Telephone:** (860) 424-5862.

Municipal Agent

Each town and city in Connecticut has a municipal agent who will assist in locating services and in completing program applications. **For a Municipal Agent call the local town hall.**

Senior Centers

Specific program information may be obtained by contacting the town's Senior Center or through the Connecticut Association of Senior Center Personnel (CASCP). **Address:** New Milford Senior Center, 40 Main Street, New Milford, CT 06776. **Telephone:** (860) 355-6075.

Senior EyeCare Program (SEP)

SEP is designed for individuals age 65 and older who have not seen an ophthalmologist in 3 years or more; are not in a doctor-restricted health plan; or do not have VA benefits. Free for the uninsured. For the insured, Medicare or private insurance is billed and the balance is waived. **Address:** 655 Beach Street, San Francisco CA 94142-9098. **Toll-free Telephone:** 1-800-222-EYES (3937). **Website:** eyecareamerica.org.

Veterans

Connecticut Department of Veterans' Affairs

Commissioner **Address:** 287 West Street, Rocky Hill, CT 06067. **Toll-free Telephone:** 1-800-447-0961. **Telephone:** (860) 721-5818.

District

1st	450 Main Street Hartford 06103	(860) 240-3427
2nd	102 Main Street Norwich 06360	(860) 887-9162
3rd	487B Campbell Avenue West Haven 06516	(203) 931-0460
4th	75 Middle Street (First Flr) Bridgeport 06604	1-800-447-0962 1-800-447-5801
5th	55 W Main Street, Ste 140 Waterbury, CT 06704	(203) 805-6340

Soldiers', Sailors', and Marines' Fund

Provides temporary assistance to veterans or their dependents who demonstrate need for food, clothing, medical aid, shelter, assistance in paying utility bills, or other temporary

financial service. The veteran must have served in the Armed Forces of the United States during a wartime period, have an honorable discharge, and be a legal resident of the State of Connecticut. Call to learn about additional non-wartime combat and combat support service dates. Applications may be filed through the American Legion Service Officer in the town in which the veteran resides, or at offices in Bridgeport, Hartford, New Haven, Norwich, or Waterbury. **Telephone:** (860) 953-4345.

U.S. Department of Veterans' Affairs (VA)

Benefits available to veterans include educational assistance, home loan guaranties, disability compensation, pension, medical care, life insurance and burial benefits, and dependent benefits. **Contact:** U.S. Department of Veterans Affairs Regional Office (VARO). **Mailing Address:** P.O. Box 310909 Newington, CT 06111 **Website:** va.gov **Toll-free Telephone:** 1-800-827-1000.

Mental Health and Addiction

Provides special assistance to veterans who are in need of mental health and substance abuse treatment. **Toll-free Telephone:** 1-800-446-7348.

Veterans' Employment Training Service (VETS)

Helps veterans, reservists, and National Guard members with employment and the associated rights and benefits including: resolution of claims under the Uniformed Services Employment and Reemployment Rights Act and fact-finding assistance to veterans who believe their veteran preference rights have been violated. **Address:** 200 Folly Brook Blvd., Wethersfield, CT 06109. **Telephone:** (860) 263-6490. **Website:** dol.gov/vets.

Veterans' Tuition Waiver Program - State of Connecticut

Certain veterans may attend public colleges in Connecticut tuition-free under the Veterans Tuition Waiver Program. Children of certain Connecticut MIA/POW veterans are also eligible. Contact any public college or university financial aid office, or call the Education & Employment Information Center (EEIC), **Toll-free Telephone:** 1-800-842-0229.

Property Tax Exemptions for Veterans

State law provides for a \$1,000 (or more in some towns) basic property tax exemption for veterans who were honorably discharged after having actively served at least 90 days during war time. Veterans who have received a disability rating from the Veterans' Administration of at least 10% are also eligible for a property tax exemption. Exemptions may also be granted to the unmarried surviving spouse or minor child of a veteran, or the sole surviving parent of an unmarried deceased veteran who can meet the applicable income requirements. An application must be filed biennially with the local tax assessor's office of the town of residence between February 1 and October 1.

Money Management

Financial Literacy

Money Matter\$

Connecticut Light & Power (CL&P) offers a *Money Matter\$* program to help customers on limited incomes take a close look at how to manage their household income and reduce their overall energy burdens. Basic money management skills, setting goals, developing a spending plan, reducing expenses, and debt reduction are topics included in the program. To arrange a workshop for your organization or group, **Contact:** CL&P Community Relations. **Telephone:** (860) 721-4007.

Connecticut Association for Human Services (CAHS)

CAHS helps low-income workers access free tax preparation by working with community agencies to open new Volunteer Income Tax Assistance (VITA) sites in underserved areas of the state. Several money management guides are also available through CAHS. **Address:** 110 Bartholomew Avenue, Suite 4030, Hartford, CT 06106-2201. **Telephone:** (860) 951-2212. **Website:** cahs.org.

Federal Deposit Insurance Corporation (FDIC)

FDIC offers a tutorial version of *Money Smart* for individual study available at **Website:** fdic.gov/consumers/consumer/moneysmart/mscbi/mscbi.html. The **Boston Area Office**

covers all of New England. **Address:** Community Affairs Officer, FDIC, 15 Braintree Hill Office Park, Suite 300, Braintree, MA 02184. **Telephone:** (781) 794-5632. **National Website:** fdic.gov.

FDIC Money Smart Agencies:

Statewide	Connecticut Department of Labor (IDA Programs)	(860) 263-6794
Danbury	Bridge to Independence & Career Opportunities	(203) 743-6695
Danielson	CT Works/One Stop Center	(860) 779-5850
Hartford	Capitol Region Educ. Council	(860) 247-2732
Hartford	Connecticut Association for Human Services	(860) 951-2212
Hartford	Bank of America, Consumer Banking	1-800-841-4000
New Britain	Neighborhood Housing Svcs	(860) 224-2433
New Haven	Community Action Agency	(203) 387-7700
Stamford	CTE	(203) 352-4846
Thomaston	Thomaston Savings Bank	(860) 283-1874
Willimantic	ACCESS Agency	(860) 450-7400
Willimantic	CT Works/One Stop Center	(860) 465-2120

FDIC Financial Literacy Programs

Bethel	UCONN Cooperative Ext. Sys. 67 Stony Hill Road	(203) 207-3263
Brooklyn	UCONN Cooperative Ext. Sys. 139 Wolf Den Road	(860) 774-9600
Hartford	Urban League 140 Woodland Street	(860) 527-0147
Mansfield	UCONN Cooperative Ext. Sys. 1376 Storrs Road	1-877-486-6271
North Haven	UCONN Cooperative Ext. Sys. 305 Skiff Street	(203) 407-3161
Waterbury	La Casa Bienvenida Senior Ctr 135 East Liberty Street	(203) 754-5684

Co-opportunity, Inc.

Assists low- and moderate-income individuals and families, living in Hartford by providing housing, workforce development, financial literacy, asset-building programs, and access to free income tax assistance during the annual tax season. **Address:** 20-28 Sargeant Street, Hartford, CT 06105. **Telephone:** (860) 236-3617 ext.112.

New Life Corporation (NLC)

NLC serves under-employed and unemployed residents of New Haven, paying particular attention to the unique needs of Latino residents. Programs offered include workforce development; asset building through promotion of the Earned Income Tax Credit (EITC) and free tax preparation for low- and moderate-income working families; financial

education classes where residents are taught to better manage money, fix credit and become more bankable; and an Income Taxpayer Clinic/Individual Tax Identification Number (ITIN) certification site where non-documented workers can obtain an ITIN in order to pay income tax as well as learn about the EITC. **Address:** 540 Ella Grasso Boulevard, New Haven, CT 06519. **Telephone:** (203) 777-0313. **Website:** newlifecorp.org.

Consumer Credit Counseling Service of Southern New England (CCCS)

CCCS is a credit counseling agency licensed by the State Department of Banking and affiliated with the National Foundation for Consumer Credit and the Association of Independent Consumer Credit Counseling Agencies. **Address:** 111 Founders Plaza, Suite 1400, East Hartford, CT 06108. **Toll-free Telephone:** 1-800-208-CCCS (2227). **Website:** creditcounseling.org.

Credit Reporting Agencies/Online Tutorials

Federal law now regulates credit-reporting companies to ensure that they follow reasonable procedures to furnish correct information about borrowers. Connecticut consumers may obtain a **free** copy of their credit report **once every 12 months**.

Equifax	1-800-685-1111	equifax.com
Experian	1-888-397-3742	experian.com
TransUnion	1-800-916-8800	transunion.com

Credit When Credit Is Due (CWCD)

CWCD is a 12-hour course of study designed to help individuals with money issues and responsibilities regarding credit. CWCD provides assistance to those seeking to establish or reestablish credit. The program includes a free confidential budget and credit assessment session with a certified financial counselor. Successful graduates are registered with the three major national credit reporting agencies. **Website:** ct.gov/ott.

Free Income Tax Assistance

Internal Revenue Service (IRS)

The IRS helps to educate families about tax issues like the Earned Income Tax Credit (EITC) and tax return preparation. Tax returns can be prepared at no charge through **Volunteer**

Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE). Free tax return preparation is available in many Connecticut cities through the **VITA and TCE**. These sites offer electronic filing, which shortens the time to receive a refund if it can be deposited directly into the filer's bank account. Call **Infoline Toll-free at 2-1-1** to find out where the nearest **VITA** or **TCE** site is located. **IRS Address:** 135 High Street, Stop 116, Hartford, CT 06103. **Telephone:** (860) 756-4658.

The IRS can assist filers in completing their returns and answering any tax-related questions they may have. **Toll-free Telephone:** 1-800-829-1040. **Website:** irs.gov. **Also see AARP and Money Management in this book.**

Information to take to a tax assistance site: (1) Photo identification for client and spouse; (2) Social Security cards for client, spouse and dependents; (3) Birth dates for client and spouse as well as dependents on the tax return; (4) Current year's tax package, if one was received; (5) Wage and earning statement(s) Form W-2, W-2G, 1099-R, from all employers; (6) Interest and dividend statements from banks (Forms 1099); (7) A copy of last year's Federal and State returns if available; (8) Bank routing number and client account number for direct deposit; and (9) Other relevant information, such as total child care paid per child and child care provider's federal identification number. When filing a joint tax return electronically, both spouses are required to sign forms.

Earned Income Tax Credit (EITC)

The EITC is a federal tax benefit for low- and moderate-income working people. **The EITC is like a cash rebate from the federal government for holding a lower-wage job.** Eligible households get up to \$4400 from the EITC. The amount of the earned income credit reduces or eliminates the income tax owed, and any additional amount is refunded to the worker. **Even workers who don't owe income tax can qualify, and receive their entire EITC as a refund from the IRS.** Internal Revenue Service **Toll-free Telephone** 1-800-829-3676 or at **Website:** irs.gov.

Savings and Assets

Individual Development Accounts (IDA)

IDAs are matched savings accounts designed to help low-income individuals and families accumulate funds that can be used for one of several allowable assets such as: post secondary education or job training; home ownership; small business

capitalization; lease deposits on primary residences; and vehicle purchases for obtaining or maintaining employment.

Some IDA programs are administered by the Connecticut Department of Labor (DOL). **Address:** Connecticut Department of Labor, 200 Folly Brook Blvd., Wethersfield, CT 06109-1114. **Telephone:** (860) 263- 6794. **Website:** ct.gov/dol.

For specific local program descriptions, contact the IDA program operator in the city or town nearest to where you live.

- | | |
|---|----------------|
| ACCESS Agency
1315 Main Street, Willimantic | (860) 450-7479 |
| Action for Bridgeport Community Development
1070 Park Avenue, Bridgeport | (203) 366-8241 |
| Community Action Agency of New Haven
781 Whalley Avenue, New Haven | (203) 366-8241 |
| Community Action Committee of Danbury
66 North Street, Danbury | (203) 748-4941 |
| Community Renewal Team
1229 Albany Avenue, 2nd Flr, Hartford | (860) 560-4663 |
| CTE
34 Woodland Avenue, Stamford | (860) 352-4858 |
| Empower New Haven
59 Elm Street, Suite 410, New Haven | (203) 776-2777 |
| FSW
475 Clinton Avenue, Bridgeport | (203) 368-5594 |
| Hartford IDA Collaborative, c/o Co-Opportunity
20-28 Sargeant Street, Hartford | (860) 236-3617 |
| Neighborhood Housing Services
333 Sherman Avenue, New Haven | (203) 562-0598 |
| New Opportunities
232 North Elm Street, Waterbury | (203) 575-9799 |
| Norwalk Economic Opportunity Now
98 South Main Street, Norwalk | (203) 899-2436 |
| Shiloh Development Corporation
3 Garvin Street, New London | (860) 443-4462 |
| TEAM
30 Elizabeth Street, Derby | (203) 736-5420 |
| Thames Valley Council for Community Action
38 Granite Street, New London | (860) 444-0006 |

Education and Job Training

Connecticut Department of Education

Every school district in Connecticut has an obligation to provide free classes for its residents in: citizenship preparation; basic skills instruction; English for speakers of other languages; and completion of high school through either a diploma program or the General Educational Development (GED) equivalency. Contact the local school district adult education office, or the Bureau of Early Childhood/Career and Adult Education. **Address:** 25 Industrial Rd., Middletown, CT 06457. **Telephone:** (860) 807-2050. **Website:** ct.gov/sde.

Connecticut Department of Higher Education

Provides information on education offerings at all levels: high school; college (Connecticut and nationwide); adult; continuing education; and job training programs. **Hours:** 9:00 a.m. - 4:00 p.m. **Address:** EEIC, 61 Woodland St., Hartford, CT 06105. **Toll-free Telephone:** 1-800-842-0229. **Telephone:** (860) 947- 1810. **Website:** ct.gov/dhe.

Connecticut Department of Mental Health and Addiction Services (DMHAS)

Offers a variety of vocational programs which are designed to help people with mental illness and substance abuse engage in employment in the community through the provision of specialized services and supports. **Toll-free Telephone:** 1-800-446-7348.

Connecticut Talent Assistance Cooperative Educational Opportunity Center (CONNTAC-EOC)

Services include academic and financial aid counseling, college referral services, career planning, and college tutoring. Income-qualified participants receive admission application fee waivers, which are accepted by most U.S. colleges and universities. **Central Office Address:** CONNTAC, Inc. – Educational Opportunity Center, 35 Pleasant Street, Suite 1C, Meriden, CT 06450. **Telephone:** (203) 634-7669.

- | | |
|--------------------|--------------------------|
| Bridgeport | (203) 332-5041 |
| Farmington | (860) 255-3535 |
| Hartford | (860) 906-5073 |
| Manchester | (860) 512-3556 |
| Meriden/Middletown | (860) 343-5800 ext. 6999 |

New Haven (203) 285-2216
 Norwalk (203) 857-7109
 Norwich (860) 383-5295
 Waterbury (203) 574-1140
 Willimantic (860) 774-1130 ext. 364

Literacy Volunteers of Greater Hartford (LVGH)

LVGH offers small-group instruction to adults needing help with reading, writing and speaking English. **Address:** 30 Arbor Street, Hartford, CT 06106. **Telephone:** (860) 233-3853. **Website:** lvgh.org.

CTWorks

CTWorks Career Centers, also known as **One Stops** offer free employment services. **Website:** ct.gov/dol or **contact the nearest CTWorks Career Center listed below.** TTY/TDD numbers also available.

Bridgeport	2 Lafayette Square	(203) 455-2714
Danbury	152 West Street	(203) 731-2929
Danielson	95 Westcott Road	(860) 779-5850
Enfield	620 Enfield Street	(860) 741-4295
Hamden	37 Marne Street	(203) 859-3200
Hartford	3580 Main Street	(860) 256-3700
Meriden	85 West Main Street	(203) 238-6148
Middletown	645 S. Main Street	(860) 754-5000
New Britain	260 Lafayette Street	(860) 827-4460
New London	Shaw's Cove Six	(860) 439-7400
Norwich	113 Salem Tpke, North Bldg., Ste 200	(860) 859-5600
Torrington	Torrington Parkade, 486 Winsted Road	(860) 626-6220
Waterbury	249 Thomaston Ave.	(203) 437-3380
Willimantic	Tyler Square, 1320 Main Street	(860) 465-2120
CT Job Bank	Middletown	(860) 754-5050

Opportunities Industrialization Centers (OIC)

Provides education, free training, job placement assistance and support services to the unemployed, under-employed, unskilled and youth in a given region. Call **Bridgeport Telephone:** (203) 335-0577; **New London Telephone:** (860) 447-1731; **New Britain Telephone:** (860) 224-7151; **New Haven Telephone:** (203) 787-9910; or **Waterbury Telephone:** (203) 756-7987. OIC State Council, **Address:** 232 North Elm Street, Waterbury, CT 06702.

University of Connecticut Cooperative Extension System

Youth and adults obtain educational resources through useful workshops, projects and materials offered at Cooperative Extension Centers (CEC).

State Administrative Office	College of Agriculture and Natural Resources - U36 1376 Storrs Road, Storrs (860) 486-1987
Bethel	67 Stony Hill Road (203) 207-8440
Brooklyn	139 Wolf Den Road (860) 774-9600
Haddam	1066 Saybrook Road, Box 70 (860) 345-4511
Groton	UCONN Avery Point Campus 1884 Shennecossett Rd., Bldg 19 Groton (860) 887-1608
North Haven	305 Skiff Street (203) 407-3161
Torrington	1304 Winsted Road (860) 626-6240
Vernon	24 Hyde Avenue (860) 875-3331
West Hartford	UCONN W Hartford Campus 1800 Asylum Avenue (860) 570-9010

Dress for Success

Helps low-income women transition into the workplace by providing each client, free-of-charge, one suit for job interviews and a second when hired for the job. **Hartford Address** 100 Allyn Street, Lower Level, Hartford, CT 06103. **Telephone:** (860) 525-5015. **Website:** dressforsuccess.org **Fairfield County Address:** 35 Brentwood Avenue, Fairfield, CT 06825 **Telephone:** (203) 333-6505.

Goodwill Industries of Springfield/Hartford

Offers services especially designed for people with disabilities or other special needs who are unemployed, underemployed, entering the work force for the first time, or students making the transition from a school to work environment. **Supported Living Arrangements** and **Day Support Option Programs** are also available for developmentally disabled individuals. **Address:** 3580 Main Street, Hartford, CT 06120. **Telephone:** (860) 278-5890.

Transportation

Access to Jobs Initiative

Designed to give TANF recipients and low-income individuals transportation to work and to improve the public transportation systems in Connecticut. **Capitol Region:** (860) 522-2217 x 33, **South Central:** (203) 867-6364, **Southeast:** (860) 439-1207, **Southwest:** (203) 576-7030, **Northwest:** Toll-free 1-888-353-5828, **Northeast:** (860) 456-1462.

Transit Districts

For information on local public transportation options contact the nearest transit district. For information on commuting via car or van pools, contact Rideshare. **Toll-free Telephone:** 1-800-842-2150. **Website:** ctrrides.com.

Bridgeport	(203) 333-3031
Danbury	(203) 748-2034
Dayville	(860) 774-3902
Derby	(203) 735-6824
Hartford	(860) 525-9181
New Haven	(203) 624-0151
Meriden	1-800-704-3113
Middletown	(860) 346-0212
Milford	(203) 874-4507
New Britain	1-800-229-4878
New Britain/Bristol	1-800-828-0511
Norwalk	(203) 852-0000
Norwich	(860) 886-2631
Old Saybrook	(860) 388-3497
Stamford	(203) 327-7433
Torrington	(860) 489-2535
Wallingford	1-800-704-3113
Waterbury	(203) 753-2538
Willimantic	(860) 456-2223

Homeownership

ACORN Housing Corporation (AHC)

AHC assists families to become homeowners and provides homeowners with refinancing and predatory lending counseling. **Address:** 2310 Main Street, 3rd Flr. Bridgeport, CT 06606. **Telephone:** (203) 366-4180.

Federal National Mortgage Association (FNMA/ Fannie Mae)

Fannie Mae works with lenders to offer a range of home loan programs including **Flexible 97%** and **Flexible 100%** financing, **HomeStyle Renovations** program, and a **Community Solutions** program for teachers, police officers, firefighters, and healthcare workers. **Website:** fanniemae.com.

Habitat for Humanity

Habitat for Humanity offers interest free loans to qualifying families to purchase a home. A small down payment and 200 hours of sweat equity (labor relating to Habitat projects) are required to obtain the loan. **Website:** habitat.org/local.

Danbury	1 Padanaram Road, Ste 151	(203) 744-1340
Bridgeport	1470 Barnum Avenue	(203) 333-2642
Danielson	P.O. Box 58	(860) 774-0505
Hartford	PO Box 1933	(860) 541-2208
Middletown	South Church, 9 Pleasant Street	(860) 343-9179
New Haven	37 Union Street	(203) 785-0794
Hartford	377 Broad Street	(860) 442-7890
New Milford	P.O. Box 1777	(860) 350-3275
Salisbury	P.O. Box 106068	(860) 435-4747
Wallingford	P.O. Box 2026	(203) 265-5009
Waterbury	161 North Main Street	(203) 596-0014
Windham	P.O. Box 214	(860) 423-7142

Housing Education Resource Center (HERC)

HERC offers counseling and classes for first home buyers, including budget and credit counseling. **Address:** 901 Wethersfield Avenue, Hartford, CT 06114. **Telephone:** (860) 296-4242. **Housing Counseling Line** (Tuesday and Friday, 9 a.m. – 5 p.m.): (860) 296-4372.

Corporation for Independent Living (CIL)

CIL is a housing development corporation that produces community housing for people with developmental disabilities, accessible homes for people with physical disabilities, affordable multifamily housing, and homes for first time buyers of low income. **Telephone:** (860) 563-6011.

Connecticut Housing Finance Authority (CHFA)

CHFA finances the purchase of existing housing, rehabilitation of substandard housing, and construction of new housing with below-market interest rate mortgages and other financial

incentives for owner-occupancy or rental housing. **Address:** 999 West Street, Rocky Hill, CT 06067-4005. **Telephone:** (860) 721-9501. **Website:** chfa.org.

Connecticut Housing Investment Fund (CHIF)

CHIF provides flexible financing, loan servicing, and technical expertise to developers of affordable housing and neighborhood revitalization projects. **Address:** 121 Tremont Street, Hartford, CT 06105. **Toll-free Telephone:** 1-800-992-3665. **Telephone:** (860) 233-5165. **Website:** www.chif.org.

Connecticut Department of Economic and Community Development (DECD)

DECD offers funds to assist individuals with home buying and homeownership. **American Dream Down Payments** of up to \$10,000. **Address:** 505 Hudson Street, Hartford, CT 06106-7107. **Main Telephone Line:** (860) 270-8000. **Office of Housing Finance Telephone:** (860) 270-8066. **Website:** ct.gov/ecd.

Home Solutions Program

The Home Solutions Program offers financial assistance for hazardous material abatement; septic system repair, removal or enlargement; senior citizen emergency repairs and rehabilitation projects; and Energy Conservation Loans that may only be used in conjunction with lead and asbestos abatement activities. **Telephone:** (860) 560-5689.

Neighborhood Reinvestment Corporation (NRC)

Local NeighborWorks® organizations and Neighborhood Housing Services of America (NHS) make up the NeighborWorks® system. These programs assist local residents in overcoming obstacles that prevent homeownership. Services offered at each site vary and can include: pre-purchase homeowner education, down payment assistance, closing cost assistance, low-interest mortgages, referrals, counseling regarding mortgage delinquencies, loans and savings programs. **Website:** nw.org. NeighborWorks® and NHS programs in Connecticut are listed below.

NeighborWorks® Hartford

Catholic Family Services	Bloomfield	(860) 242-9577
Christian Activities Council	Hartford	(860) 527-9860
House Hartford	Hartford	(860) 757-9005
Mutual Housing Association	Hartford	(860) 296-1797
Urban League of Greater	Hartford	(860) 527-0147

NeighborWorks® Eastern CT

Catholic Charities	Norwich	(860) 889- 8346
City of Norwich		(860) 823-3700
ECHO	New London	(860) 447-8055
H.O.P.E., Inc.	Mystic	(860) 447-0812
Shiloh Development Corp.	New London	(860) 443-4462

NeighborWorks® New Haven

Catholic Charities		(203) 787-2207
Empower New Haven		(203) 776-2777
Hill Development Corporation		(203) 776-3759
Livable City Initiative		(203) 789-8690
Neighborhood Housing Svcs		(203) 562-0598
Yale Homebuyer Program		(203) 432-5535

NeighborWorks® Southwestern CT

City of Bridgeport	Bridgeport	(203) 576-8144
Housing Development Fund	Stamford	(203) 969-1830
Mutual Housing Association	Stamford	(203) 359-6940
SCD	Stamford	(203) 977-4155
Urban League	Stamford	(203) 327-5810

NeighborWorks® Central Connecticut

Neighborhood Housing Svcs	New Britain	(860) 224-2433
Neighborhood Housing Svcs	Waterbury	(203) 753-1896

Property Tax Relief

Homeowner Aid for the Elderly and Disabled: Property tax credits of up to \$1,250 (if married) or \$1,000 (if unmarried) are available. Applications must be filed between February 1 and May 15.

Property Tax Exemptions for Blind or Totally Disabled Persons:

State law provides for a \$3,000 property tax exemption for persons who are legally blind. State law also provides for a \$1,000 property tax exemption for people who are receiving SSA benefits because they are totally and permanently disabled. Annual application must be made prior to October 1.

Local Option Exemptions for Blind or Totally Disabled Persons:

An eligible blind person will be entitled to an additional exemption of \$2,000. An eligible permanently and totally disabled person will be entitled to an additional exemption of \$1,000. Annual application must be made prior to October 1.

For additional information about the programs listed, such as eligibility, income requirements, deadlines and necessary documents, contact the local **Tax Assessor listed in the blue pages of the telephone book.**

Multiservice Agencies

Community Action Agencies (CAP)

Agency programs include job training, education, child day care, energy assistance and weatherization, housing, criminal justice and pretrial intervention, community centers, mental health, food commodities, homeless services, retired senior volunteer programs, senior centers and nutrition programs such as Meals-on-Wheels. **Telephone:** (860) 560-5845.

Bridgeport	ABCD * 1070 Park Avenue Energy Assistance Office	(203) 366-8241 (203) 384-6904
Bristol	BCO * 55 South Street Energy Assistance Office	(860) 584-2725 (860) 582-7490
Danbury	CACD 66 North Street Energy Assistance Office	(203) 744-4700 (203) 748-5422
Danielson	The ACCESS Agency 173A Mechanic Street Energy Assistance Office	(860) 774-0418 (860) 450-7423
Derby	TEAM 30 Elizabeth Street Energy Assistance Office	(203) 736-5420 (203) 736-5420
Hartford	CRT * 555 Windsor Street Energy Assistance Office	(860) 560-5600 (860) 560-5730
Jewett City	TVCCA One Sylvandale Road Energy Assistance Office	(860) 889-1365 (860) 889-1365
Meriden	New Opportunities * 191 Pratt Street Energy Assistance Office	(203) 235-0278 (203) 235-0278
Middletown	CRT * 282 Main St. Ext. Energy Assistance Office	(860) 347-4465 (860) 347-4465
New Britain	HRA-NB * 180 Clinton Street Energy Assistance Office	(860) 225-8601 (860) 223-2288
New Haven	CAANH * 781 Whalley Avenue Energy Assistance Office	(203) 387-7700 (203) 387-7700
New London	TVCAA 83 Huntington Street Energy Assistance Office	(860) 444-0006 (860) 889-1365
Norwalk	NEON 98 South Main Street Energy Assistance Office	(203) 899-2420 (203) 899-2484
Norwich	TVCAA 401 W Thames Street, # 201 Energy Assistance Office	(860) 889-1365 (203) 327-3260
Stamford	CTE * 34 Woodland Street	(203) 327-3260

Waterbury	Energy Assistance Office New Opportunities, Inc. * 232 North Elm Street	(203) 352-4846 (203) 575-9799
Willimantic	Energy Assistance Office The ACCESS Agency * 1315 Main Street	(203) 756-8151 (860) 450-7400
	Energy Assistance Office	(860) 450-7423

Connecticut Council of Family Service Agencies (CCFSA)

Member agencies provide a wide range of services that include, but are not limited to: outpatient counseling and psychotherapy; family stabilization services; parent education programs; child care; foster care; adoption; home health care; elder services; employee assistance programs and welfare-to-work services. **Address:** 1310 Silas Deane Highway, Suite 219, Wethersfield, CT 06109. **Telephone:** (860) 571-0093. **Website:** ctfsa.org. **Also see Family Supports in this book.**

Connecticut Department of Social Services (DSS)

Department of Social Services (DSS) provides direct services through 12 regional offices across the state. Programs include: Elder Services, Food Stamps, Temporary Family Assistance, SAGA/ Medicaid/HUSKY, and Energy Assistance. **DSS Regional Offices** are open from 8:30 a.m. - 4:30 p.m., Monday-Friday. Multilingual staff available at all offices. **Central Office:** 25 Sigourney Street, Hartford, CT 06106. **Toll-free Telephone:** 1-800-842-1508. **TDD/TTY:** 1-800- 842-4524.

Bridgeport	925 Housatonic Avenue (Easton, Fairfield, Monroe, Norwalk, Stratford, Trumbull, Weston, Westport)	(203) 551-2700
Danbury	342 Main Street (Bethel, Bridgewater, Brookfield, New Fairfield, New Milford, Newtown, Redding, Ridgefield, Sherman)	(203) 207-8900
Hartford	3580 Main Street (Avon, Bloomfield, Canton, East Granby, Farmington, Granby, Newington, Rocky Hill, Simsbury, Suffield, West Hartford, Wethersfield, Windsor, Windsor Locks)	(860) 723-1000
Manchester	699 East Middle Tpke. (Andover, Bolton, East Hartford, East Windsor, Ellington, Enfield, Glastonbury, Hebron, Marlborough, Somers, South Windsor, Stafford, Tolland, Vernon)	(860) 647-1441
Middletown	117 Main Street Ext. (Chester, Clinton, Cromwell, Deep River, Durham, East Haddam, East Hampton, Essex, Guilford, Haddam, Killingworth, Lyme, Madison, Meriden, Middlefield, Old Lyme, Old Saybrook, Portland, Westbrook)	(860) 704-3100

New Britain 270 Lafayette Street (860) 612-3400
(Berlin, Bristol, Burlington, Plainville, Plymouth, Southington)

New Haven 194 Bassett Street (203) 974-8000
(Ansonia, Bethany, Branford, Derby, East Haven, Hamden, Milford, North Branford, North Haven, Orange, Seymour, Shelton, Wallingford, West Haven, Woodbridge)

Norwich 401 W Thames Street (860) 823-5000
(Bozrah, Colchester, East Lyme, Franklin, Griswold, Groton, Lebanon, Ledyard, Lisbon, Montville, New London, North Stonington, Preston, Salem, Sprague, Stonington, Voluntown, Waterford)

Stamford 1642 Bedford Street (203) 251-9300
(Darien, Greenwich, New Canaan, Wilton)

Torrington 62 Commercial Blvd. (860) 496-6900
(Barkhamsted, Bethlehem, Canaan, Colebrook, Cornwall, Goshen, Hartland, Harwinton, Kent, Litchfield, Morris, New Hartford, Norfolk, North Canaan, Roxbury, Salisbury, Sharon, Thomaston, Warren, Washington, Winchester, Woodbury)

Waterbury 249 Thomaston Avenue (203) 597-4000
(Beacon Falls, Cheshire, Middlebury, Naugatuck, Oxford, Prospect, Southbury, Watertown, Wolcott)

Willimantic 676 Main Street (860) 465-3500
(Ashford, Brooklyn, Canterbury, Chaplin, Columbia, Coventry, Eastford, Hampton, Killingly, Mansfield, Plainfield, Pomfret, Putnam, Scotland, Sterling, Thompson, Union, Willington, Windham and Woodstock)

The Connection

The Connection offers an array of services in the areas of Behavioral Health, Child and Family Welfare, Community Development, Community Justice, Housing, Sexual Abuse and Trauma, Women's Services, Youth Development and Asset Building. **Address:** 955 South Main Street, Middletown CT 06457. **Telephone:** (860) 343-5500 ext. 2125. **Website:** theconnectioninc.org.

The Consultation Center

The Center promote the development of individuals and families, the prevention of mental disorders and problem behaviors, and effective mental health and human services. **Address:** 389 Whitney Avenue, New Haven, CT 06511. **Telephone:** (203) 789-7645. **Website:** theconsultationcenter.org.

International Institute of Connecticut (IIC)

IIC provides immigration and naturalization counseling, refugee resettlement services, interpreter/translator assistance, English language classes, vocational training, job assistance, and referrals. IIC is able to represent aliens before the Immigration and Naturalization Service. **Address:** 670 Clinton Avenue, Bridgeport, CT 06605. **Telephone:** 24-hour: (203) 336-0141. Satellite offices are located in **Hartford**, (860) 692- 3085, and **Stamford**, (203) 965-7190. **Website:** members.aol.com/iiconn.

Town and City Services

Most municipalities offer some support services to their residents. Cities and towns often provide food, clothing, special funds, employment, counseling, information and referral, and case management. Many towns have a Youth Service Bureau to help young people and a Municipal Agent to assist the elderly.

The Salvation Army

Thrift stores, soup kitchens, feeding and nutrition programs, friendly visitors, food and clothing banks and other services are available throughout the Division. **Address:** 855 Asylum Avenue, Hartford, CT 06105. **Telephone:** (860) 543-8406, **Website:** salvationarmy-ct-ri.org.

Ansonia	
26 Lester Street	(203) 736-0707
Bridgeport (Citadel)	
30 Elm Street	(203) 334-0995
Bristol	
19 Stearns Street	(860) 583-4651/583-4652
Danbury	
15 Foster Street	(203) 792-7505
East Hartford	
1535 Forbes Street	(860) 568-8513
Hartford	
(Citadel) 225 Washington Street	(860) 543-8414
(Temple) 217 Washington Street	(860) 543-8427
(Northend) 100 Nelson Mandela Wy	(860) 543-8419
855 Asylum Avenue	(860) 543-8400
Manchester (Citadel)	
661 Main Street	(860) 649-7787
Meriden	
23 St. Casimir Drive	(203) 235-6532
Middletown	
515 Main Street	(860) 347-7493
New Britain	
78 Franklin Square	(860) 225-8491/223-8402
New Haven (Citadel)	
450 George Street	(203) 624-9891

New London 11 Governor Winthrop Blvd.	(860) 443-6409	Norwalk Stamford	(203) 899-2451 203) 348-9216*
Norwalk 14 Byington Place	(203) 866-2125	Waterbury	1-800-541-8909 (203) 756-8074*
Norwich 262 Main Street	(860) 889-2329/2330	Willimantic	1-800-413-779 (860) 456-1761*
Stamford 432 Fairfield Avenue	(203) 359-2320		1-800-413-7796
Torrington 234 Oak Avenue	(860) 482-3569		
Waterbury 74 Central Avenue	(203) 754-7056		
Willimantic 316 Pleasant Street	(860) 423-0977		
To arrange for Thrift Store Pickups Only	1-800-842-7356		

Lawyer Referral Service

The Lawyer Referral Service of the Connecticut Bar Association can recommend a private attorney who, for a nominal consultation fee, will assess a case and provide an estimate of charges. **Address:** 30 Bank Street, P. O. Box 350, New Britain, CT 06050-0350. **Telephone:** (860) 223-4400. **Website:** ctbar.org.

The Hispanic Health Council (HHC)

HHC combines community-based research with high-quality service programs to the poor and underserved. **Address:** 175 Main St., Hartford, CT 06106. **Telephone:** (860) 527-0856. **Website:** hispanichealth.com.

Fairfield County	(203) 335-4116
Hartford, Litchfield, Middlesex, Tolland & Windham Counties	(860) 525-6052
New Haven County and Waterbury	(203) 562-5750
New London/Norwich (M-W-F)	(860) 889-9384

Advocacy and Legal Assistance

Civil Law

Legal Services of Connecticut

Connecticut's legal assistance programs provide free legal services to income-eligible people in crisis situations that involve civil law, not criminal law. **Statewide Toll-free Telephone:** 1-800-453-3320 **Telephone:** (860) 344-0380. Elder applicants and those referred by social services agencies or government offices should directly contact a local legal assistance office listed below. In addition, a Consumer Law Project for Elders can be accessed via **Toll-free Telephone:** 1-800-296-1467.

Bridgeport	(203) 336-3851* 1-800-809-4434
Hartford	(860) 541-5000
Meriden	(203) 237-7896
New Britain	(860) 225-8678* 1-800-233-7619
New Haven	(203) 946-4811
New London	(860) 447-0323* 1-800-413-7798

Health

HUSKY

HUSKY Infoline is a program of the United Way of Connecticut and 2-1-1 Infoline, providing information, referral and specialized customer service coordination on behalf of HUSKY members. **Hours:** 8:30 a.m.–6 p.m. **Confidential Toll-free Telephone:** 1-877-CT- HUSKY (1-877-284-8759).

Connecticut Department of Public Health (DPH)

Complaints about health care services are handled through DPH, Division of Health Systems Regulation. **Address:** 410 Capitol Avenue - MS#12HSR, P.O. Box 340308, Hartford, CT 06134-0308. **Toll-free Hotline:** 1-800- 828-9769.

About Health Care Institutions - Any person can obtain information or file a complaint about the care and services they were provided at a hospital, nursing home or out-patient clinic. **Telephone:** (860) 509-7400 or write to DPH.

About Health Care Professionals - Any person can obtain information, request a petition, or file a complaint against a health professional licensed by DPH. **Toll-free Hotline:** 1-800-842-0038, or write to DPH.

About Home Health Care Agencies - Any consumer can obtain information or file a complaint about home health agencies and services. **Toll-free Hotline:** 1-800-828-9769 or write to DPH.

Center for Medicare Advocacy

The Center for Medicare Advocacy provides legal assistance, education, analysis and advocacy to advance fair access to Medicare and health care. **Address:** P.O. Box 350, Wil-limantic, CT 06226. **Toll-free Telephone:** 1-800-262-4414. **Telephone:** (860) 456-7790, TDD available. **Website:** medicareadvocacy.org.

AIDS Legal Network (ALN) for Connecticut

ALN responds to the legal needs of people living with HIV/AIDS. **Address:** 999 Asylum Avenue, 3rd Floor, Hartford, CT 06105. **Toll-free Telephone:** 1-888- 380-3646. **Telephone:** (860) 541-5027. **TTY:** (860) 541-5069.

Qualidigm®

Qualidigm® is authorized to intervene on behalf of Medicare beneficiaries on quality of care issues or with hospital notices of non-coverage for beneficiaries with traditional Medicare or a Medicare managed care plan. **Address:** 100 Roscommon Drive, Middletown, CT 06457. For questions about Medicare or to request a case review, call **Toll-free Medicare Beneficiary Helpline:** 1-800-553-7590. For all other questions, **Telephone:** (860) 632-2008. **Website:** www.qualidigm.org.

Advocacy Unlimited

Advocacy Unlimited is a mental health consumer's organization which offers people with psychiatric disabilities free advocacy, education, information and referrals for mental health services in Connecticut. **Toll-free Telephone:** 1-800-573-6929. **Telephone:** (860) 667-0460. **Website:** mindlink.org.

Children

Office of the Child Advocate (OCA)

OCA was established to protect the civil; legal and special rights of all children in Connecticut and advances policies throughout the state that promote children's well- being and

best interests. **Address:** 18-20 Trinity Street, Hartford, CT 06106. **Toll-free Telephone:** 1-800-994-0939. **Telephone:** (860) 566-2106. **Website:** ct.gov/oca.

Connecticut Parent Advocacy Center (CPAC)

CPAC offers information and support to families of children and young adults – from birth to age 21 – with any disability or chronic illness. **Address:** 338 Main Street, Niantic, CT 06357. **Telephone V/TTY:** (860) 739-3089. **Toll-free Telephone:** 1-800-445-CPAC (2722). Fair Haven Community Health Center satellite office **Telephone:** (203) 776-3211. **Website:** cpacinc.org.

Children's Law Center

The Children's Law Center provides legal representation by court appointment for children in Family Court in the Hartford and New Britain judicial districts. **Address:** 30 Arbor Street South, Hartford, CT 06106. **Telephone:** (860) 232-9993. **Toll-free Children's Law Line:** 1-888-LAW-DOOR (529- 3667). **Website:** clcct.org.

Elders

Connecticut's legal assistance programs provide no-cost legal representation for the elderly through five regional offices and two statewide offices.

Eastern Connecticut *	(860) 447-0323 1-800-413-7798
North Central Greater Hartford *	(860) 541-5000
South Central New Haven *	(203) 946-4811
Southwestern Connecticut *	(203) 336-3851
Western Connecticut	(203) 756-8074 1-800-413-7797
Statewide *	(860) 344-0380 1-800-453-3320

Connecticut Lawyers Legal Aid to the Elderly (CLLAE)

CLLAE offers legal assistance to low-income elderly in the Hartford area. **Contact:** Fran Mainville, CLLAE, Law and Regulatory Affairs, RC4A **Address:** 151 Farmington Avenue, Hartford, CT 06156-3124. **Telephone:** (860) 273-4303.

Consumer Law Project for Elders

Connecticut Legal Services offers free legal assistance for people 60 and over. Seniors can call a Hotline with any consumer question or problem. **Toll-free Hotline:** 1-800-296-1467.*

Denial of Federal or State Benefits

Social Security: If the Social Security Administration (SSA) denies benefits or issues a decision deemed unsatisfactory, an appeal can be made at the SSA office within 60 days from the time that written notice is received. To obtain information regarding rights or assistance in preparing for an appeal, contact the local Legal Services office or a private attorney. Names of private attorneys who handle Social Security matters can be obtained by calling the nearest Lawyer Referral Service. Attorneys generally do not become involved in such cases until the Administrative Law Judge Hearing stage, and usually handle the case on a contingency fee basis (charging for their services only if they win). Their fees must be approved by SSA or a court. **Also see Legal Assistance and Legal Services in this book.**

SSI: The same procedures for Social Security denial apply to SSI.

Food Stamps: If Food Stamps are denied, a request for a hearing must be made within 90 days of the date of the decision notice. To request a hearing, **contact a local DSS office or write to:** Fair Hearing Unit, Department of Social Services, 25 Sigourney Street, Hartford, CT 06106. Be sure to include your name and address. You can also request a Fair Hearing by calling **Toll-free Telephone: 1-800-462-0134.**

SAGA: If assistance is denied, a hearing may be requested at the local DSS office to review the decision. A state fair hearing may be requested to review a decision by the city or town. Legal assistance for a fair hearing may be obtained from a local Legal Services office. **Also see Legal Assistance and Legal Services in this book**

Temporary Family Assistance: If assistance is denied, requests for appeals must be made within 60 days of the date of the decision notice. To request an appeal, write to Administrative Hearings, Department of Social Services, 25 Sigourney Street, Hartford, CT 06106. Name and address must be included. Information and assistance in preparing for a fair hearing can be obtained from a local Legal Services office.

Unemployment Benefits: If a claim is denied, written notice, which includes information on the appeal process, will be sent to the applicant. Appeals may be filed within 21 days of the mailing date of the notification. Information and assistance are available at each local office. Appeals are handled by independent referees listed below. Claims should continue to be filed while awaiting a hearing.

Bridgeport	350 Fairfield Avenue, # 601	(203) 579-6271
Hamden	39 Marne Street	(203) 230-3700
Hartford	3580 Main Street, # 212	(860) 566-5262
Norwich	113 Salem Tpk, N Bldg, #101	(860) 892-2253
Waterbury	249 Thomaston Avenue	(203) 596-4138
Wethersfield	38 Wolcott Hill Road	(860) 566-1494

Child Care Subsidies: If denied benefits under Care4Kids, **contact Legal Services and Legal Assistance in this book.**

Women

Family Violence Victim Advocate Program

Address: 90 Pitkin Street, East Hartford, CT 06108.
Telephone: (860) 282-7899.

Connecticut Coalition Against Domestic Violence (CCADV)

Address: 90 Pitkin Street, East Hartford, CT 06108. **Telephone:** (860) 282-7899. **Emergency Statewide, Toll-free Domestic Violence Hotline:** 1-888-774-2900. **Website:** ctcadv.org.

Connecticut Sexual Assault Crisis Services (CONNSACS)

Address: 96 Pitkin Street, East Hartford, CT 06108. **Telephone:** (860) 282-9881. **Website:** connsacs.org. **Emergency Statewide Toll-free Hotline:** 1-888-999-5545.

Connecticut Women's Education and Legal Fund (CWEALF)

People can access – in English and Spanish – information and resources for assistance on discrimination, harassment and family matters such as divorce, child support and custody. **Address:** 135 Broad Street, Hartford, CT 06105. **Telephone:** (860) 524-0601. **Toll-free Telephone:** 1-800-479-2949; **Website:** cwealf.org.

Disabilities

Office of Protection and Advocacy for Persons with Disabilities (OP&A)

Provides information on disability rights and services; advocates for people with disabilities who have been discriminated against or who are experiencing difficulty securing relevant supports and services; provides legal assistance within existing resources; investigates complaints of abuse and neglect of adults with mental retardation and psychiatric disabilities; provides training and technical assistance; and supports the development of community advocacy groups. **Address:** 60B Weston Street, Hartford, CT 06120-1551. **Telephone:** (860) 297- 4300. **Toll-free V/TDD:** 1-800-842-7303. **TDD:** (860) 297-4380. **Website:** ct.gov/opapd.

Connecticut Legal Rights Project (CLRP)

CLRP provides free legal assistance and advocacy for low-income adults who have, or are perceived to have, psychiatric disabilities. **Main Office Address:** P.O. Box 351, Silver Street, Middletown, CT 06457. **Toll-free Telephone:** 1-877-402-2299. **Telephone:** (860) 262-5030. Other CLRP offices: **Bridgeport** (203) 551-7638; **Hartford** (860) 297-0808; **New Haven** (203) 974-7715; **Newington** (860) 666-7626; **Norwich** (860) 859-4703.

Housing

Connecticut Fair Housing Center

The Center provides advocacy, attorney referrals, and information in connection with individual housing discrimination complaints. **Hartford Office:** 221 Main Street, Suite 204, 06106. **Telephone:** (860) 247-4400. **New Haven Office:** 171 Orange Street, 06510. **Telephone:** (203)-772-3247.

Civil Rights

Connecticut Commission on Human Rights and Opportunities (CHRO)

CHRO is the state's chief civil rights law enforcement agency. It receives and investigates complaints alleging discrimination in employment, housing, public accommodations and

credit transactions on the basis of age, ancestry, color, genetic information, learning disability, marital status, past or present history of mental disability, mental retardation, national origin, physical disability, race, religious creed, sex (including pregnancy), sexual orientation, criminal record (in state employment and licensing), familial status and lawful source of income in terms of housing discrimination, as well as the use of/training a guide dog. **Website:** ct.gov/chro.

End of Life

Compassion & Choices

Counselors and volunteers at Compassion & Choices work one-on-one with terminally ill adult patients and their families to ensure that the patient's wishes for end-of-life care are documented and honored. **National Toll-free Telephone:** 1-800-247-7421.

Connecticut Department of Social Services (DSS)

Living Wills and Affidavits, Toll-free Telephone: 1-800-262-4414; or for information, call **DSS Toll-free Telephone: 1-866-218-6631.**

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